

**SPARROW
WOMEN'S
HOSPITAL
ASSOCIATION
1896-2012**



MAY 14, 2013

2012 Annual Report

SPARROW WOMEN'S HOSPITAL ASSOCIATION WOMEN'S BOARD OF MANAGERS

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President and CEO Message

June 2013

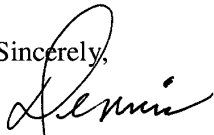
Dear Sparrow Volunteer

On behalf of our Patients and their families along with our Physicians, Nurses, other Caregivers and Board Members, thank you for your generous donations of time and talent as well as the countless acts of kindness you provide each day. Every Volunteer is an extremely important member of the Sparrow Family. We are profoundly grateful to you for sharing your compassion, enthusiasm and empathy with every person who chooses Sparrow for their care.

Because of the vital roles played by 1,600 individuals serving as Sparrow Volunteers, our Patients can experience the art of medicine and Radical Loving Care, which requires kindness, courtesy, dignity and respect for all.

The Sparrow Way is based upon ensuring that the needs of our Patients always come first and you help us keep that promise. You, your work and your colleagues are deeply appreciated by every Patient, Visitor and member of Team Sparrow. Thank you for making such a great difference in the lives of others.

Sincerely,

A handwritten signature in black ink, appearing to read "Dennis", written over the word "Sincerely,".

Dennis A. Swan
President and CEO

Annual Meeting Minutes

May 16, 2012

The 2012 Annual Meeting was held at the Eagle Eye Banquet Center, Bath, Michigan. Candy Parker, President of the Women's Board of Managers, welcomed all attendees.

Invocation – Barbara Alspaugh delivered the invocation. The lunch was then served.

Greetings – Greg Brogan, Chair of the Sparrow Health System Board and Dennis Swan, President & Chief Executive Officer, extended their sincere thanks to all volunteers for their dedication and hard work. Dennis Swan congratulated Betty Lorenz on 60 years of service to Sparrow and introduced special guests, Mr. Neumann, Sparrow's longest serving President and CEO and now retired, Tom Plasman, retired Vice President and Dr. William Maldonado, Physician Hall of Fame Inductee and long-time supporter of volunteers. Mr. Swan noted that Betty's service began before each of them joined the Sparrow Family.

Business Meeting – Candy Parker called the 116th Sparrow Women's Hospital Association (SWHA) Annual Meeting to order. The minutes of the 2011 Annual Meeting, dated May 16, 2011, were approved as printed in the Annual Report.

The 2011 financial report of the SWHA (a nonprofit corporation) was prepared by Sparrow. The report was presented by Jean Paull, Treasurer of the SWHA, and was accepted as printed in the Annual Report.

Education-Scholarship Committee – Margaret Hedlund chaired the committee and shared that we are very proud of the Sparrow nursing staff for having achieved Nursing Magnet recognition. The process for recertification of our magnet status is now underway and one of the things important to that recertification is an increase in the number of nurses with a Bachelor of Science in Nursing degree. With that in mind, at the Nurses Tea held last week as part of the Nurses' Week celebration, we presented a check for \$6000 to be used to help registered nurses with associate degrees work toward their BSN degrees.

Our 2011 Scholarship recipient, Brian Truedell, Lansing Community College (LCC) nursing student and Sparrow Associate was again chosen as the best candidate to be our 2012 Scholarship recipient. The LCC Scholarship Coordinator states that he is an excellent student and will be an outstanding nurse.

Nominating Committee – Jean Aben provided the report on behalf of the committee and presented the following slate to the Sparrow Women's Hospital Association at the 116th Annual Meeting on May 16, 2012:

For a first three-year term:

Lexica Brockett
Nancy Davis
Margaret Joslin
Sue Patterson
Dottie Spousta
Gina Spencer

The slate was accepted and new members were introduced.
The following Managers are eligible for re-election:

1st year of a second term:

Patricia Hollenbeck
Jan Zimmerman

Barbara Clark moved that nominations be closed and that the nomination slate for 2012-2013 be accepted unanimously. Dee Hughes seconded the motion. Motion Passed.

The officers of the Women's Board of Managers elected at the May 8, 2012, Women's Board of Managers meeting and assuming their positions June 1, 2012, are:

President-1st year of a two year term Zoe Slagle
President-elect 1st year of a two year term Jean Paull
Treasurer- 1st year of a two year term Candy Parker
Assistant Treasurer-1st year of a two year term Barb Alsbaugh
Corresponding Secretary- 2nd year of a two year term Cathy McKenna

These women have agreed to meet the commitments as Managers of our board and to support the mission of Sparrow.

The Women's Board of Managers was asked to stand and be recognized. The WBM Emeritae Members were then asked to stand and be recognized.

Awards –Cathy Cogswell, Volunteer Services Committee Chair, and Jean Paull, Assistant Chair, recognized the following groups and leagues celebrating an anniversary:

110th Anniversary

Sparrow Auxiliary

60th Anniversary

Angelus League

Industrial League

McAuley League

55th Anniversary

Mary Magdalen League

50th Anniversary

Christopher League

Escort Service

30th Anniversary

TLC Oncology

20th Anniversary

Patient Ambassadors

5th Anniversary

Float Greeters

Cathy Cogswell recognized the honorees with five and ten years of service and noted that each received a service award pin at the registration station for the luncheon. Dennis Swan, Greg Brogan and Melissa Sherry presented the Felsing prints for 15, 20, 25, 30, 35, and 40 years of service to the individual awardees. The SWHA honored three volunteers for 45 years of service and received a bouquet of flowers and a Waterford candy dish. Our 45 year honorees are: Mary Kishler, Jean Trierweiler, and Carolyn Wickham. Betty Lorenz received honors for 60 years of service and received a gold pin, a resolution from the state and a resolution from the city of Lansing dedicating May 16th as Betty Lorenz Day in Lansing. She also received a memory box filled with notes her friends have written for her. Her gifts and a bouquet of flowers were presented by Dennis Swan,

Greg Brogan, Melissa Sherry and special guests Ira Ginsburg, Dr. William Maldonado, Karl Neumann, and Tom Plasman. A total of 98 awards and 97 pins were given this year.

After closing remarks, the meeting was adjourned at 1:50 pm.

Lori Glencer
Administrative Assistant
Volunteer Services Department

Sparrow Volunteer Service Awards Presented in 2012

60 year award

Betty Lorenz - *Junior Division, WBM, Manager Emerita*

45 year award

Mary Kishler- *Service Auxiliary*
Jean Trierweiler- *Mary Magdalen, Industrial*
Carolyn Wickham - *Patient Ambassador, Service Auxiliary, WBM, Manager Emerita*

40 year award

Lynne Ash - *The Sparrows*
Nancy Cayo - *Division IV, Service Auxiliary*
Jan Hines - *Service Auxiliary, WBM, Manager Emerita,*
Emergency Services, Sparrow Guild
Pam Irwin - *WBM, Manager Emerita, Sparrow Guild, Service Auxiliary*
Delores Lentz - *Mary Magdalen*
Janice Ruppert - *Surgical Lounge, Candy Striper, Junior Division*

35 year award

Doris Bauer - *The Sparrows, Oncology*
Ruth Bouman - *Service Auxiliary, Division IV, Mary Magdalen, Office Support*
Carol Chapman - *Service Auxiliary*
Jan Mace – *Archives, WBM, Manager Emerita, Hello Hospital, Service Auxiliary*
Nina McQueen - *Information Desk*
Marian Stoll - *Mary Magdalen*
Fran Verderese - *Angelus League, Mary Magdalen*

30 year award

Rhea Arvanites – *Angelus*
Sally Burke – *Mary Magdalen, Angelus, Service Auxiliary, WBM, Manager Emerita*
Connie Cullum - *Auxiliary, WBM, Manager Emerita*
Cynthia DiBello - *Service Auxiliary*
Jeanette Duckworth – *Division IV*
Pat Glossop - *Mary Magdalen, Tel-Med*
Yvonne Groak - *Service Auxiliary*
Pat Hagan – *Sparrow Guild, Escorts, Camillus*
Karen Hines - *Service Auxiliary*
Janet Hoyt - *Escorts, Oncology*
Uyvonne Johnson - *Information Desk, Service Auxiliary*
Peggy Sherman - *Service Auxiliary*
Helen Toebe - *Mary Magdalen*

Felicitas White - *Escort/Information, Mercy, Mary Magdalen*

25 year award

Joan Bouck – *Division IV, Service Auxiliary*
Elsie Claggett - *Service Auxiliary*
Karen Douglas – *Archives, WBM, Manager Emerita, E.W. Sparrow Auxiliary, Information Desk, Centennial Committee, Emergency Services*
Sally Dustan - *Service Auxiliary*
Florence Knox - *Mercy League*
Cindy Lemon – *Sparrow Guild, Service Auxiliary, Camillus*
Karol Lynch - *Service Auxiliary, WBM*
Dianne Marshall – *E.W. Sparrow Auxiliary*
Catherine McKenna - *Sparrow Guild, Service Auxiliary, WBM, Camillus*
Lola O'Meara – *E.W. Sparrow Auxiliary, WBM, Manager Emerita*
Margaret Onstad - *Division III, Office Support*
Barbara Richardson - *Service Auxiliary, Mercy League*
Jernein Service - *Mercy League, Angelus*
Lana Wagner - *Sparrow Guild, Service Auxiliary*

20 year award

Jan Baker - *Service Auxiliary*
Mary Barnes - *Mary Magdalen League, Archive Committee*
Diane Blundy - *Pediatrics, Helping Hands*
Joyce Bordui - *Surgical Lounge, Industrial, ETC*
Carleen Brammell - *Escort/Information Desk, Tel-Med*
Phyllis Brokaw - *Service Auxiliary*
Elizabeth Degesie-LaRose - *Service Auxiliary, Hospice*
Jean Donaldson - *Mary Magdalen*
Anna Feldpausch - *McAuley*
Shirley Gingrich - *Division IV*
Jan Kahl – *E. W. Sparrow Auxiliary, Sparrow Guild*
Dianne Lange - *E. W. Sparrow Auxiliary*
Kathryn Mayer-Shook - *Service Auxiliary, Information Desk*
Frances Meekhof - *Service Auxiliary*
Mary Miller – *The Sparrows, Medical Library*
Dolly Oliver - *Eucharistic Minister, Hospice, Service Auxiliary*
Nancy Scott - *Escort/Information Desk*

Karen Sweet - *Service Auxiliary*
 Carolyn Willoughby - *Angelus, Sparrow Guild, WBM, Manager Emerita*
 Marilyn Wise - *Sparrow Guild*
 Kathleen Zerkle - *Helping Hands, Service Auxiliary, Hospice*

15 year award

Renee Acker - *Service Auxiliary*
 Gloria Appleton - *Hospice*
 Jim Beckwith - *Escort/Information, Popcorn*
 David Bordui - *Surgical Lounge*
 Doris Brewer - *Service Auxiliary*
 Marie Craig - *Mary Magdalen, Escorts*
 Nancy Ellis - *Service Auxiliary*
 Marcia Elsesser - *Service Auxiliary*
 Susan Feldpausch - *McAuley*
 Joan Forgrave - *Service Auxiliary, Division IV*
 Nathalie Fouch - *Surgical Lounge, Cardio-Ambassadors*
 Hope Fox - *Surgical Lounge*
 Doris Goad - *Service Auxiliary*
 Alyne Graves - *ETC, Office Support, Surgical Lounge*
 Ellen Gunther - *Division III, Office Support, ETC*
 Grace Hoffer - *Service Auxiliary*
 Carolyn Hulliberger - *E. W. Sparrow Auxiliary*
 Florence Jenks - *Escort/Information*
 Margaret Kennedy - *Lifetime, Division III, Office Support*
 Eileen Kleuckling - *Service Auxiliary*
 Joan Kollins - *Hospice*
 Sharon Korkoske - *E. W. Sparrow Auxiliary*
 Susan Krauss - *Escorts, Service Auxiliary*
 Sondra Loveland - *Industrial, Escort/Information Desk*
 Glenna Miller - *Service Auxiliary*
 Bernice Miron - *E. W. Sparrow Auxiliary*
 Valenty Nowak - *Escort/Information, Escorts*
 Jeanne O'Neill - *Escort/Information, Mary Magdalen*
 Carolyn Rawsthorne - *Sparrow Guild*
 Maryon Sowton - *Service Auxiliary*
 Sara Stid - *Surgical Lounge*
 James Tellner - *McAuley*
 Barbara White - *Service Auxiliary*
 Diana Wieczorek - *Service Auxiliary*
 Kay Zakrajsek - *Mary Magdalen*

10 year award

Phyllis Alden - *Office Support, ETC, Service Auxiliary*
 Barbara Alspaugh - *WBM, Mary Magdalen, ETC, Pastoral Care*
 Ruth Becker - *Oncology, Service Auxiliary*

10 year awards continued

Esther Bennett - *E. W. Sparrow Auxiliary*
 Alan Bloomfield - *Pediatrics*
 Susan Brewster - *Sparrow Guild, E. W. Sparrow Auxiliary*
 Suzanne Brouse - *Hospice, Emergency Services, TLC Critical Care Lounge*
 Sally Cattron - *Infant Massage, Hello Hospital*
 Barbara Coey - *Division III*
 Cathy Cogswell - *WBM, Mary Magdalen, Office Support, Helping Hands*
 Fred Cogswell - *Medical Library, Office Support, Cardio-Ambassadors, ETC*
 Karen Custer - *Heart Center, TLC Critical Care*
 Kathleen DeBrabander - *Service Auxiliary, Office Support*
 Eleanor Doersam - *Division IV*
 Joe Droste - *Eucharistic Minister*
 Eva Evans - *Women's Board of Managers*
 Larry Ewing - *Cardio-Ambassador, Heart Center*
 Annette Fetzer - *Division III, Office Support*
 Sara Flanders - *Service Auxiliary*
 Gertrude Fleischer - *Division IV*
 Kay Fullerton - *Service Auxiliary*
 Barbara Gutzki - *Lifetime*
 Linda Harrold - *Escorts, Sparrow Guild*
 Kathy Humphrys - *Surgical Lounge*
 Marge Joslin - *Sparrow Guild*
 Kathleen Kujala - *Service Auxiliary*
 Mary Laing - *Neuro Navigators, Hello Hospital, Patient Ambassadors, ETC, WBM*
 Robert Larson - *Hospice, Escorts*
 Meg Lashbrooke - *Helping Hands*
 Diana Leipprandt - *Service Auxiliary*
 Penny Lindley - *Surgical Lounge, TLC Critical Care*
 Fern Marlatt - *Hospice*
 Diann McCants - *Service Auxiliary*
 Mary Mendoza - *Service Auxiliary*
 Peggy Mitchell - *Mary Magdalen, Eucharistic Minister*
 Patricia Muscovalley - *TLC Critical Care Lounge*
 Lorraine Olger - *Mary Magdalen, Angelus*
 Candy Parker - *WBM, TLC Critical Care Lounge*
 Sue Parr - *Escort/Information Desk*
 Sue Patterson - *Sparrow Guild*
 Karen Pierson - *Service Auxiliary*
 Theresa Piggott - *Hospice*
 Barbara Pohl - *Mary Magdalen*
 Carol Rambo - *Oncology*
 Patricia Reynolds - *Service Auxiliary*
 Theodore Samra - *Service Auxiliary, Escorts*
 Bonnie Schuon - *Infant Massage*
 Rick Schuon - *Escorts*
 Nancy Simonsen - *Hospice*

10 year awards continued

Margaret Slack - *Hello Hospital, Helping Hands, ETC*
Janice Stephens - *Service Auxiliary*
Betty Strother - *Hospice*
Bryan Torok - *Eucharistic Minister*
Ann Tucker - *Oncology*
Leslie Turner - *Patient Ambassador, Helping Hands*
Judith Valentine - *Infant Massage, ETC*
Jane Walsh - *Mary Magdalen*
Judi Weise - *Service Auxiliary*
Nadine Williams - *Service Auxiliary*
Ann Zimmerman - *Service Auxiliary*

5 year award

Debbie Armstrong - *Sparrow Guild*
Mary Artibee - *Mary Magdalen, Service Auxiliary*
MaryAnn Baer - *Eucharistic Minister*
Nancy Bates - *Service Auxiliary*
Molly Beckwith - *Division III, Popcorn, Escort/Information Desk*
Marcia Bethea - *Service Auxiliary*
Kathy Boltz - *Mercy League, Office Support*
Tyler Braddock - *Oncology*
Teresa Brantley - *Angelus League, Eucharistic Minister*
Mary Teresa Brooks - *ETC, Eucharistic Minister*
Judith Brown - *Cancer Center, ETC*
Katherine Burgess - *Patient Concierge, Infant Massage, Oncology, Hello Hospital, Emergency Services*
James Buysse - *Escort/Information Desk*
Joan Chamberlain - *Service Auxiliary*
Anne Charamella - *Hello Hospital*
Mary Lou Christel - *Eucharistic Minister, Lifetime, Mary Magdalen*
JoAnne Christenson - *TLC Critical Care Lounge, Pediatrics*
Barbara Dalzell - *Angelus League*
Bianka Daly - *Neuro Navigators*
Kathy Debnar - *Mary Magdalen, Infant Massage, Office Support*
Marleen Eager - *The Sparrows*
Jennifer Edmonds - *The Sparrows, Industrial*
Felix 'Bud' Fliss - *Emergency Services, ETC, Surgical Lounge, Eucharistic Minister*
Julie Foltz - *TLC Critical Care Lounge*
Vera Ford - *Division IV*
Halen Foster - *Lunch with Doctor, Lifetime, ETC*
Cheryl Fortin - *Heart Center, Surgical Lounge*
Joan Galbavi - *Hospice*
Ann Gerhardt - *Hospice*
Ruth Ann Gnade - *Hospice*
Lillian Gotts - *Hospice, Pet Therapy*

5 Year award continued

Doris Hallock - *Service Auxiliary*
Janette Hamilton - *Mercy League*
William Hardwick - *Eucharistic Minister*
Sharon Hart - *Angelus League*
David Haviland - *Hospice*
Howard Hedlund - *Escort/Information Desk*
Dennis Hill - *Escorts*
Richard Jandron - *Heart Center, Surgical Lounge, ETC, Eucharistic Minister*
Maryann Jones - *Service Auxiliary*
Betty Keener - *Angelus League*
Ann Keilen - *Angelus League*
Judy Kenny - *Service Auxiliary*
Beverly Kitsmiller - *Service Auxiliary*
Sandy Klusack - *Oncology, Service Auxiliary*
Jeanne Krapohl - *Eucharistic Minister*
Patty Larrinaga - *Hospice*

Celine LePere - *Service Auxiliary*
Diane Liskiewicz - *Service Auxiliary*
Kathryn Maki - *Service Auxiliary*
Judy Manson - *Service Auxiliary*
Nancy Martling - *Hospice*
Ellen McKay - *Sparrow Guild*
Lorraine Melaragni - *Angelus League*
Judy Michitsch - *Escort/Information Desk, Mary*
Kathryn Mikulka - *Hospice*
Naomi Miller - *Hospice*
Mary Mitchell - *Eucharistic Minister*
Carol Moore - *Mary Magdalen*
Cynthia Moore - *Helping Hands*
George Nastas - *Heart Center*
Patricia Nichols - *Service Auxiliary*
Sally Newton - *Service Auxiliary, Escort/Information Desk*
Mary Kay Ozanich - *Patient Ambassador*
Jane Pajot - *Infant Massage*
Stephan Patoprsty - *Eucharistic Minister*
Carol Pearl - *Angelus League*
Peggy Pinter - *Service Auxiliary*
Joseph Polack - *Oncology*
Nora Polley - *Service Auxiliary*
Kay C. Pullman-Harrison - *Surgical Lounge, Service Auxiliary*
Sandra Rich - *Eucharistic Minister*
Randall Schaetzel - *Eucharistic Minister*
Susan Scieszka - *Service Auxiliary*
Theresa Seman - *Surgical Lounge, Emergency Services, ETC*
Patricia Shanabrook - *Information Desk, Service Auxiliary*
Faye Smith - *Eucharistic Minister*
Marilee Soltis - *Eucharistic Minister*
Julie Spalding - *Hospice*

5 Year award continued

Kay Sparks - *Angelus League, Infant Massage, Helping Hands*

Julie Stasi - *Angelus League*

Loraine Stephens - *Division III, Infant Massage, Office Support*

Rebecca Stimson - *Hospice*

Barbara Stuible - *Service Auxiliary*

Denise Terman - *Patient Concierge, Infant Massage, Neuro Navigators, Surgical Lounge*

Patricia Thorpe - *Service Auxiliary*

Richard Tipton - *Hospice*

Patricia Trudgen - *Surgical Lounge*

Martin Valentine - *Escorts*

Bonnie Vant - *Service Auxiliary*

Elizabeth Vrancheff - *Hospice, Christopher League*

Mary Warmington - *Kind Companions*

Virginia Wiggins - *Office Support*

Peggy Wilfong - *Service Auxiliary, McAuley League*

Mary Ann Yungfer - *Pediatrics, Helping Hands*

Background and History of Volunteer Awards

Service Awards - Sparrow places a high value on its volunteer program and the recognition of its volunteers' many years of service.

Prior to 1982, volunteers were given a certificate for 15 years of service and a pin for 25 years of service. In 1982, the Women's Board of Managers, under the leadership of Janet Hines, decided it was time to honor dedicated years of service in a new way. After much research, and with support from Vice-President Tom Plasman, Michigan artist Norman Brumm was commissioned to create a series of copper enameled sculptures, using a sparrow theme. Karl Neumann, then President of Sparrow Hospital, provided the funds to purchase the Brumm pieces. The original awards honored 15, 25 and 35 years of service. In 1987, 1989, and again in 1998, additional pieces were created to recognize those giving 40, 45, 50 and 55 years of service.

In 1995, volunteer pins were created, using a drawing by Mason, Michigan, artist John Felsing, Jr. The pins honor five-year and ten-year volunteers. This design is easily recognizable as it is used on our annual report cover and invitations.

Family of Sparrows Sculpture - This exquisite piece was presented by Sparrow Hospital Administration in May of 1977 to Mrs. Gladys Sprinkle in honor of her remarkable volunteer service with the Women's Hospital Association and the Michigan Association of Hospital Auxiliaries. The sculpture, created by Norman Brumm, is in the form of metal and wood, depicting a family of sparrows. The sculpture was also intended as a permanent tribute to all Sparrow volunteers, and, since 1977, it has been displayed in the main lobby of Sparrow Hospital as a reminder of the significant time and effort that volunteers contribute.

Sparrow Bird Prints - A series of four sparrow prints, created and signed by John Felsing, Jr., was commissioned in 1986 and prints were first given as favors at Sparrow Hospital's 90th Anniversary Celebration. Mr. and Mrs. Arthur Lindell led the process of commissioning the artist for this project, with the full support of the hospital administration. Every year since then, a print, signed by Mr. Felsing, has been presented to the president of each volunteer group. It should be noted that Mrs. Lindell was a member of the Service Auxiliary and the Women's Board of Managers.

Sparrow Health System Centennial - In 1996, Sparrow volunteers celebrated 100 years of continual service with some very special awards:

The Founders' Award - This award was named in honor of the 114 women who founded the hospital on March 18, 1896. The award is in the form of an elegant duo of Steuben crystal shooting stars and is on permanent display in the Sparrow Hospital Lobby. A smaller crystal piece is awarded each year at the March Founders' Day celebration to an individual who has made a significant contribution to the quality of health care in the Mid-Michigan region. Dolores Hughes was the Chairman when the original Founders' Day award was created.

Caritas - Caritas is the name of an original bronze sculpture by Nancy Leiserowitz, an artist from Mason, which is located in the main lobby of Sparrow Hospital. This centennial gift to the hospital was made possible through the contributions of Sparrow volunteers, their families and friends. Caritas (meaning caring, love, and benevolence) was unveiled and dedicated on May 15, 1996. Volunteer Jan Hines led the fund-raising process for this beautiful sculpture.

Centennial Quilt - This quilt was created by volunteers to commemorate the volunteer groups that served during 1896-1996. Volunteer Diane Kent coordinated the process of obtaining and assembling the quilt squares, and the Women of Emanuel First Lutheran Church did the final quilting. The quilt was framed and is located off the Cancer Center parking deck.

NOTES ON THE ARTISTS:

Norman Brumm - Enamel fused on precious metal is one of the most ancient art forms. From the earliest beginnings of civilization, in ancient Egypt and China, come works of great delicacy and depth, utilizing these jewel-like glass enamels. Here are some comments from the artist on his love of nature and his joy of working in enamel fused on precious metal:

"My first drawings were of the birds and thistles, etc., that cover the northern Michigan hillsides. Following college (with a degree in painting and printmaking), I taught school for a while, eventually leaving that to become a full-time artist. I have lived and worked in Charlevoix, Michigan, eventually opening a workshop and gallery there. While I was working in the woods near my cabin, I met Judy, who introduced me to the richness and depth of glass enamel. I found these powders worked wonderfully in depicting the birds and wildflowers, which lived in the woods at my doorstep. When I am not working in my studio, I am traveling, drawing and collecting, always with a deepening sense of wonder and mystery in the world of nature." *

Each piece is unique and speaks of the artist's love and appreciation of the natural world around us.

In February 2008, Mr. Brumm passed after a grave illness. Prior to becoming ill, he was able to complete his 26th order for Sparrow's volunteer awards. The awards given in 2008 were the last Brumm service awards to be given by Sparrow.

John Felsing, Jr. - Mr. Felsing began drawing and painting as a child in Battle Creek. After studying zoology at Michigan State University, he spent several years in the late 1970s illustrating publications issued by the Binder Park Zoo, near Battle Creek, where his innovative designs brought him several awards and national recognition. He also worked as a staff artist of *Natural Resources*, a magazine issued by Michigan's Department of Natural Resources, before becoming a full-time painter at the age of 30, primarily working in oils. His works have been featured in galleries in New York City, Santa Fe and Michigan. His drawings of birds are featured in *Birds of Michigan*. He resides in Mason. **

*Taken from various articles about Mr. Brumm

** Taken from an essay in *Wildlife American 2000* and a WKAR *Fine Tuning* article.

Our Service Awards - A New Beginning

In 2008, we turned our page in history and began work to secure a new form of service awards to celebrate the accomplishments of our dedicated Sparrow volunteers. A committee of active Women's Board Members and honorary members gathered to explore the possibilities. Eva Evans served as chairman for this committee. Needless to say, it was a difficult task to find unique pieces that celebrate and reflect the special gift that volunteers give to Sparrow.

As we reflected and explored, an idea to turn to an old friend emerged. In June 2008, we looked to John Felsing Jr., the artist that created the cherished prints that are now given to presidents upon the completion of a year of service to their groups.

After locating Mr. Felsing through his art dealer in Santa Fe, New Mexico, the artist returned our call from his home in Mason. When asked what we wanted, he learned that we are still admiring and promoting his work that he gave to us in 1986.

When asked if he would be willing to work with us again to celebrate the gift of volunteers, his response was an immediate, "Yes." He shared that his mother, then in her 90s, was a hospital volunteer for many years and that he intended to do this in honor of her volunteer service.

Having Mr. Felsing work with us represents a great gift to our volunteers and to the hospital. We asked the artist to provide a description of each print and his inspiration for selecting the various sparrows that he chose for our service awards. We hope you enjoy the artistry as well as the inspiration of his work.

15 Years - Slate Colored Junco - When the bright reds and golds lie on the ground, the subtle allure of late autumn arrives in its wonderful balance of light color and harmony. The Junco sits among the sounds of rattling leaves in the breeze, which is what the picture is all about.

20 Years - Chipping Sparrow - I can't think of a Chipping Sparrow without feeling the zephyrs of spring and the wonderful fragrance of the Korean Lilacs surrounding our kitchen, and drifting through the windows. I wanted to capture the May sun as it warms the cool air.

25 Years - White Throated Sparrow - When starting a project such as this, one looks for an anchor to set the rhythm. It most often arrives in a manner you least expect. Having told Melissa Sherry, I would welcome a bird, or two, to be suggested she called with only one – the bird I was painting when she phoned. The anchor was set.

30 Years - Field Sparrow - Simplicity is the ultimate form of complexity. One arrives at this place through experience and confidence in one's vision. The painting is delicate and desolate – what is not present is its strength.

35 Years - Song Sparrow - This composition evolves around a few discrete shapes, which is fundamental to Japanese design. The high horizon keeps one within a quiet, internal space enveloped by the lonely bleakness of winter.

40 Years - Fox Sparrow - This painting is from Riverbend, a short way down the road from our house. It was actually the smell of the damp, green earth that got me going on the picture. It's absolutely the haunt of the Fox Sparrow.

The 45-, 50-, and 55- years awards are chosen from an array of beautiful Waterford crystal pieces.

The 60 year award is a personally selected item to reflect the individual being honored.

**WOMEN'S BOARD OF MANAGERS
2012-2013 OFFICERS AND MEMBERS**

President..... Zoe P. Slagle
 President-Elect Jean Paull
 Corresponding Secretary Catherine McKenna
 Treasurer Candy Parker
 Assistant Treasurer..... Barbara Alspaugh
 Advisor..... Candy Parker

Jean Aben	Marianna Klaver
Alicia Armstrong	Karol Lynch
Nancy Ballard	Mary Jane McGuire
Lexie Blockett	Susan Patterson
Nancy Davis	Gina Spencer
Judith Garchow	Dottie Spousta
Patricia Hollenbeck	Carolyn Willoughby
Marge Joslin	Jan Zimmerman

Emeritae Membership

MyraLu Bishop 1960	1990 Elizabeth Sessions
*Ruth Shumway 1961	1990 Eleanor Smith
*Alice Campbell 1962	1991 Mary Frances Jessup
*Mabel I. Seelye 1967	1991 F. Karl Newmann
Catherine Sparrow 1967	1993 Dorothy Abrams
*Marie Dye 1968	1994 Bette Holden
*Bess Geagley 1968	1994 Louise Werbelow
*Grace McDonald 1968	1996 Mary Hecker *
Eleanor Pierce 1968	1996 Diane Kent
*Olive Cook 1971	1996 Gretchen Rosenbrook
*Eleanor Rich 1971	1997 Jan Hines
*Gladys Sprinkle 1971	1997 Pam Irwin
*Candace Thoman 1972	1997 Marcia Stockmeyer
*Helen Walter 1972	1998 Gloria Bouterse
*Jean Frazier 1973	1998 Connie Cullum
*Dorothy Osgood 1976	1999 Margaret Bates
*Helen Brembeck 1979	1999 Dolores Hughes
*Lois Frankel 1981	2000 Barbara Clark
*Peg Powell 1981	2001 Noreese Underwood
*Peg Brede 1982	2002 Gwen Callahan
*Helen Patenge 1983	2002 Lee King
*Vera Lindell 1984	2003 Lola O'Meara
*Margaret (Peg) Andrews 1986	2004 Judy Green
*Doris Berg 1987	2005 Carolyn Willoughby
Elizabeth Lorenz 1987	2007 Margery Cook
*Patricia Murningham 1988	2008 Karen Douglas
*Evelyn Scheffel 1988	2008 Ann Looyenga
*Dorothy (Dody) Thomas 1988	2008 Jan Mace
*Virginia Hanel 1989	2008 Annette Ophaug
Janet Hines 1989	2008 Peggy Riggs
Marilyn Ledebuhr 1989	2009 Marie Bacigal*
Barbara Schaberg 1989	2009 Jane Scofield
Carolyn Wickham 1989	2011 Sally Burke
Mary Jane Wilson 1989	2011 Margaret Bates
	2012 Carol Dooley
	2012 Eva L. Evans, PhD
	2012 Margaret Hedlund
	*Deceased

IN MEMORIAM
2012-2013

Hazel Trebilcock	Service Auxiliary
Ronald Norris	Escort/Information Desk
Patricia Louise Fudge	Pink Ladies
Barbara Quackenbush	Service Auxiliary
Billie Jean Sleight	Mary Magdalen, Angelus League
Phyllis Panek	Service Auxiliary
Marie Bacigal	WBM, Mary Magdalen Escort/Info Desk
Donna Lee Beebe	Info Services
Doris Anderson	Guild
Maeola Danielson	Service Auxiliary
Patricia Browning	St Lawrence Ladies Auxiliary
Leona Snider	Service Auxiliary
Elda Austin	Info Services
Boots Halstead	Service Auxiliary
Patricia Lawrence	Mercy, Escort/Info Desk
Virginia Martin	Service Auxiliary
Jean Trierweiler	Industrial and Mary Magdalen League

SPARROW WOMEN'S HOSPITAL ASSOCIATION
LIFE MEMBERS

Dr. & Mrs. Gerald Aben
Mrs. Chris Adams
Kim and Brian Alexander
Dr. John and Alicia Armstrong
Ms. Karen Arndorfer
Mrs. Nancy Ballard
Mrs. Robert Bancroft
Mr. Lawrence Bass
Mrs. Jack Bates
Mr. & Mrs. David Bennett
Mrs. Kathleen Berning
Mrs. Rolland Bethards
Dr. & Mrs. William Blackburn
Mr. & Mrs. Charles Blockett
Mrs. Nancy Bobinski
Dr. Robert E. Brantley
Mrs. Joe B. Brown
Mr. & Mrs. A. James Budzinski
Mr. & Mrs. Frank Burke
Ms. Joann (Jo) Cantine
Mr. John Cawood
Mr. & Mrs. Ray Chase
Mrs. Edward Cheney
Mrs. William Cheney
Mr. & Mrs. James W. Clark
Dr. & Mrs. Michael R. Clark
Mr. William J. Cleary
Mr. & Mrs. Fred Cogswell
Mrs. Howard Cook
Mrs. Jacob E. Cook
Mrs. Eugene Cornelius
Ms. Patricia Daiss
Mr. & Mrs. Joseph Damore
Mary Lee Davis, Ph.D.
Mrs. Nancy Davis
Mrs. Norma Dexter
Mrs. Vance Diggins
Mr. & Mrs. Phillip Douglas
Mrs. Barbara Donahue
Dr. & Mrs. Stanley Dudek
Ms. Carol Dwyer
Eva L. Evans Ph.D.
Mrs. Mathies Evans, Jr.
Mrs. Leonard Face
Ms. Tracy Feazel
Mrs. Silvio Fortino
Mrs. Joe C. Foster, Jr.
Miss Pauline Geovanes
Mr. & Mrs. Ira Ginsburg
Mr. & Mrs. C. William Given
Mrs. D. J. Goff
Mrs. Ellie Goff

Ms. Judith Green
Ms. Della Gregory
Mrs. Dawn Gribben
Mrs. Leslie Gysel
Ms. Roberta Harmon
Mrs. Robert Harper
Mrs. Eileen Hatt
Mrs. Margaret Hedlund
Mrs. Donald Hines
Mrs. Marshall Hines
Mr. & Mrs. Robert Holden
Mr. and Mrs. John Hollenbeck
Mr. & Mrs. William Hollister
Mrs. Carol Horowitz
Mrs. Liselotte Huber
Mr. & Mrs. Robert B. Hughes
Mrs. David Jessup
Dr. Richard S. Johnson
Ms. Margaret A. Joslin
Dr. David & Dr. Laryssa
Kaufman
Mrs. Edmund Keena
Mr. James Kent
Dr. Donald Kuiper
Mrs. Lee Wolford
Ms. Mary D. Laing
Mrs. Roland Ledebuhr
Mrs. Louis Legg
Mrs. Clayton Lewis
Mrs. James H. Lewis
Dr. & Mrs. Curtis Liechty
Mrs. Gordon Long
Mr. & Mrs. Roger Looyenga
Mrs. Elizabeth Lorenz
Mrs. Donald G. Lowell
Mr. & Mrs. Lance Lynch
Mr. & Mrs. Olin Mace
Dr. W. E. Maldonado
Mrs. Mary Jane McGuire
Dr. & Mrs. Timothy McKenna
Mrs. Leslie McMullen
Mr. Gary & Mrs. Nancy McRay
Mrs. Edward G. Miller, Jr.
Mrs. Jan Moore
Mrs. James E. Moulton
Mr. & Mrs. F. Karl Neumann
Mrs. Joan Noff
Mrs. James Olson
Mrs. William O'Meara
Mrs. Roger Ophaug
Mrs. Dan O'Shaughnessey
Mrs. G. Bruce Papesh

Mr. & Mrs. Lawrence Parker
Ms. Nancy Passanante
Mr. & Mrs. Richard Patterson
Mrs. Martin E. Pearlman
Mrs. V. Stoddard Peery
Mr. Bruce Pickell
Mrs. Barbara Potter
Mr. & Mrs. Robert L. Potter
Mrs. Dixie Lee Premer
Mrs. Douglas Reniger
Mr. & Mrs. John Riegel
Mrs. Peggy Riggs
Mrs. J. Woodward Roe
Mrs. Gretchen Rosenbrook
Mr. Matthew & Mrs. Frances Rush
Mrs. Sue Safir
Mrs. Francis E. Sage
Mr. & Mrs. Frank Salimbene
Dr. & Mrs. Patrick Sartorius
Mr. & Mrs. Gerald Schaberg
Ms. Patricia Schraft
Mrs. Joseph Sheets
Mrs. Melissa Sherry
Ms. Zoe P. Slagle
Ms. Marty Smith
Mrs. Robert D. Smith
Mr. & Mrs. Ronald Soltis
Dr. & Mrs. Philip Sorensen
Dr. & Mrs. Craig Spencer
Dr. & Mrs. J. C. Spencer
Mr. & Mrs. James Spousta
Dr. Dawn E. Springer
Mr. & Mrs. Norman Stockmeyer
Drs. Phillip & Susan Storm
Mrs. Deanna Strolle
Mr. & Mrs. Dennis A. Swan
Mrs. Frederick C. Swartz
Dr. Ronald P. Swenson
Dr. Jacqueline Taylor
Dr. Carolyn Texera
Mrs. Clarence Underwood
Dr. & Mrs. Douglas Wacker
Mr. Joseph Wald
Mrs. Renee Breslin Welch
Mrs. Judson Werbelow
Mrs. Grace A. Wever
Mr. Lawrence & Mrs. Diane Wilhite
Mr. & Mrs. Robert Wilcox
Mrs. Carolyn Willoughby
Mrs. Robert P. Wilson
Mrs. William E. Wilson
Mrs. Jan Zimmerman

SPARROW WOMEN'S HOSPITAL ASSOCIATION
LIFE MEMBERS – IN MEMORIAM

Mrs. Talbert Abrams	Mrs. Donald Fox	Mrs. Barnard E. Pierce
Mrs. Maurice Allen	Mrs. Archie Fraser	Mrs. F. Boiten Plasman
Mrs. Alton Ambrose	Mrs. Richard A. Frazier	Mrs. Richard Pomeroy
Mrs. G. Olds Anderson	Mrs. H. Blair Freeman	Mrs. Drury L. Porter
Mrs. Louis Andrews, Jr.	Mrs. John E. Garver	Mrs. William J. Porter, Jr.
Mrs. Louis Andrews, Sr.	Mrs. Walter Graff	Mrs. Alton M. Powell
Mrs. W. O. Badgley	Mrs. Howard Grimes	Mr. and Mrs. James Prister
Mrs. Maurice J. Baker	Mrs. Harry Guyselman	Ms. Barbara Quackenbush
Mrs. Stannard D. Baker	Mrs. Edward G. Hacker	Mrs. LaDonna Reagan
Mrs. Milton Bailey	Mrs. Bill Hanel	Ms. Sue Gillette Rensing
Mrs. Hubert Bates	Mrs. John A. Hannah	Mrs. Dwight H. Rich
Mrs. Kenneth Bidwell	Mrs. Christy Hawkins	Mrs. Clarence S. Roe
Mrs. Kenneth C. Black	Mrs. Mary Hecker	Mrs. Lewis G. Reutter
Mrs. Cornelius Blay	Mrs. John Hecko	Mrs. Robert J. Rollis
Mrs. Lawrence Boger	Mrs. B. L. Hewett	Mrs. Arthur Schaberg
Mrs. Robert Breakey	Mrs. Richard E. Hewett	Mrs. Robert J. Scheffel
Mr. & Mrs. Cole Brembeck	Mrs. Virginia Hilbert	Mrs. Harry J. Schmidt
Mrs. Orion Brower	Mrs. Dorwin Hoffmeyer	Mrs. Wilber M. Seelye
Mrs. Leonard Burleigh	Mrs. Harry Hubbard	Mrs. Rex Sessions
Mrs. Gordon S. Bygrave	Mrs. Robert Hunter	Dr. Joseph Sheets
Mrs. H. Clay Campbell	Mrs. Murray W. Jacklin	Mrs. Guy C. Shumway
Mrs. Reno G. Carrier	Ms. Irma Jacoby	Dr. & Mrs. David Siegel
Mrs. John Cawood	Mrs. Richard S. Johnson	Mrs. Boyd Small
Mrs. Harry Conrad, Jr.	Mrs. Martin Kangas	Mrs. M. C. Snyder
Mr. Howard Cook	Mrs. James Kent	Mrs. Plumer Snyder
Mrs. John A. Cook	Mrs. Ford LaNoble	Mrs. Edward G. Sparrow
Mrs. Mervyn F. Cotes	Mr. & Mrs. Arthur Lindell	Mrs. C. T. Spencer
Mrs. Harold Cutler	Mrs. Robert C. Lindell	Mrs. Charles Sprinkle
Mrs. W. Gordon Dahlberg	Mrs. Edward R. Litten	Mrs. Merritt Stahl
Mrs. Lawrence Danford	Mrs. Richard Lyman, Jr.	Mrs. Howard J. Stoddard
Mrs. Thomas Darnton	Mrs. David Machtel, Sr.	Mrs. Harry N. Storrs
Mrs. Charles H. Davis	Mrs. Fredrik Marin	Mrs. Robert Stow
Mrs. Russell Davis	Mrs. William G. Martin	Mrs. V. H. Sturgis
Ms. Ardis K. Denise	Mrs. Dick Maury	Mrs. Lee M. Swift
Mrs. Malcolm Denise	Mrs. Isabell McCann	Ms. Candace Thoman
Mrs. John H. Dietrich	Mrs. Freeman McClintock	Mrs. Edward Thomas
Mrs. Simean Dietrich	Mr. & Mrs. Len McConnell	Mrs. Albert Tobin
Mrs. William Dietrich	Mrs. Angus McDonald	Mrs. James Tranter
Mrs. Henry Dietz	Mrs. Harold N. Metzel	Mrs. Harold F. Walter
Mrs. H. M. Ditzler	Mrs. Ralph Moulton	Mrs. William Walworth, Jr.
Mrs. F. Mansel Dunn	Mrs. Forrest F. Musselman	Mrs. William Walworth, Sr.
Mr. & Mrs. Karl Egeler	Ms. Barbara Myers	Mrs. Stanley V. Weed
Mrs. John Eisenhour	Mrs. Walter W. Neller	Mr. & Mrs. Ronald Weger
Mrs. Fred England	Mrs. William Nugent	Mrs. Dorothy Wickham
Mrs. John Engelhardt	Mr. William O'Meara	Dr. Herbert Wolford
Mrs. Everett Eschbach	Mr. Roger Ophaug	Mrs. J. F. Wolfram
Mrs. Floyd Estes	Mrs. Thomas Osgood	Mrs. Roy Ziegler
Mrs. Robert A. Fisher	Mr. & Mrs. Kenneth Patenge	
Mrs. Richard B. Foster	Mrs. Walter Patenge	

SPARROW WOMEN'S HOSPITAL ASSOCIATION WOMEN'S BOARD OF MANAGERS

PRESIDENT'S REPORT

The Women's Board of Managers through its three Committees works in several of Sparrow Hospital's key areas. The Volunteer Services Committee works with Sparrow staff to assist in the Volunteer Program; the House Décor Committee works with Sparrow staff to help assure that Sparrow remains and continues to be attractive, warm and welcoming as well as safe and clean. House Décor also assists in the coordination of the décor of the Sparrow and St. Lawrence campuses as well as the Sparrow Professional Building. The main duty of the Archives Committee is the preservation and presentation of Sparrow history, and to this end, the sorting and cataloging of existing historical material. The Archives Committee also maintains and adds to the Hall of History in the pass way between the Hospital and the Professional Building.

Our board has representation on the Sparrow Health System Board, Foundation Board, Ethics Committee, Board Quality and Patient Safety, Audit Committee and Magnet Committee. The Women Working Wonders committee also has a Women's Board representative and Women's Board had a team in the fund raising event, W3's 5K8K0K as well as supporting the Dapper Dads Fund Raiser. Representatives are sent to the Michigan Association of Healthcare Advocates (MAHA) spring and fall conferences as well as to the MAHA Southwest District Meetings.

On October 28, Sparrow Hospital celebrated 100 Years on Michigan Avenue, honoring Edward W. Sparrow, who donated the land and the building. The Women's Board of Managers planned and executed, with the assistance of Sparrow staff, an exciting Commemorative Event: The Gift. The Giver. The Legacy. Present were Mr. Sparrow's granddaughter, Eleanor Roosevelt, and his two great grandchildren, Kathy Sparrow and Robert Roosevelt as well as Sparrow and local dignitaries.

Founders' Day, March 18, was celebrated with the honoree Mary Jane McClintock Wilson, her family and Sparrow and Lansing area dignitaries. Craig Mitchell Smith, a local and nationally acclaimed artist, designs the Founders' Award exclusively for this event.

During National Nurses Week in March, the Nurses' Tea and Awards Ceremony was held with Women's Board acting as hosts.

On April 28, the Physician Recognition Dinner, one of Sparrow's premier events, honored George F. Smith, M.D., as the Physician of the Year. Those inducted into the Sparrow Physician Hall of Fame included Dominic V. Barberio, DO; John S. Dunn, MD; Wayne J. Hanish, DO; Edward C. Sladek, MD and Peecha Supanwanid, MD. The Women's Board of Managers instituted a new award in 2012, to honor those who are early in their career at Sparrow but can be identified as an emerging leader. John P. Kepros, MD, received the Physician Leadership Award.

Effective June 1, 2012, Carol Dooley, Eva Evans and Margaret Hedlund became Emeritae of the Women's Board after completing the minimum of nine years of service. Roseann Zumbrink resigned after three months and Cathy Cogswell resigned after six years of service. June 1 the Board was proud to welcome six new outstanding members: Lexcie Blockett, Nancy Davis, Marge Joslin, Sue Patterson, Gina Spencer and Dottie Spousta.

The year concluded with the Annual Meeting of the Sparrow Women's Hospital Association and Volunteer Awards Luncheon, held at Eagle Eye and attended by more than 400 volunteers.

Special thanks must be given to the Volunteer Services Staff and to all of the hospital staff with whom the Women's Board works. Also I appreciate very much the women who serve on the Women's Board of Managers for their time, talent and work. Many thanks to the members of the Women's Hospital Association for their devotion to Sparrow and volunteer roles.

Serving as the President of the Women's Board is a privilege and an honor.

Zoe P. Slagle, President
Sparrow Women's Board of Managers
Sparrow Women's Hospital Association

Sparrow Women's Hospital Association

Combined Balance Sheet

Assets	December 31, 2012	December 31, 2011
Current Assets		
Cash	\$ 252,941	\$ 305,173
Inventory	166,736	112,609
Other current assets	764	0
Investments	209,315	192,878
Total current assets	629,756	610,660
Property and Equipment		
Net of depreciation	15,052	22,342
Total assets	644,808	633,002
Liabilities and Net Assets		
Current Liabilities		
Accounts payable	56,118	45,149
Accrued sales tax	4,372	1,878
Total current liabilities	60,490	47,027
Net Assets	584,319	585,975
Total Liabilities and Net Assets	\$ 644,809	\$ 633,002

Sparrow Women's Hospital Association

Combined Statement of Activities

	Year Ended	
	December 31, 2012	December 31, 2011
Revenue		
Merchandise sales	588,411	416,156
Charity ball	25,778	59,120
Auxiliary photo sales	6,448	6,084
Membership dues	6,152	5,506
Other fundraiser and contributions	30,566	46,718
Contributed Facility	72,000	
Dividends and interest	9,609	10,892
Unrealized gains (losses) on investments	16,276	(5,409)
Total revenues	755,240	539,067
Expenses		
Cost of gift shop merchandise sold	337,534	239,199
Other fundraisers	0	8,107
Grants:		
Sparrow Foundation	211,382	221,940
Nursing Magnet Conference Scholarship Fund	6,000	8,000
LCC Nursing Scholarship	2,000	
Contributed Facility	72,000	
Selling, General and Administrative Expenses	127,980	104,354
Total Expenses	756,896	581,600
Increase (Decrease) in Net Assets	(1,656)	(42,533)

BUDGET, FINANCE AND MEMBERSHIP COMMITTEE

Requests for dues were sent to each of the volunteer units in September, 2012, in order to begin preparation for the 2013 FY Budget of the Sparrow Women's Hospital Association.

The Budget, Finance and Membership Committee met in August 2012 and October 2012, to prepare a preliminary budget for the Sparrow Women's Board. In keeping with the responsibilities of this committee, all requests for budgetary items were sought from the standing committees and officers of the Board.

In addition, letters of appreciation were sent to new Life Members.

Records of individual and group payees are maintained and reported to the treasurer and the Board monthly. Email receipts were sent to each payee.

The preliminary 2013 budget was presented to the Board in October for discussion. It was presented for approval and adopted in November, 2012.

The "Member Fund" is also maintained and accounted for by the Assistant Treasurer. The dollars in this fund are collected from the membership of the Women's Board and are used to send flowers and cards to the members and honorary members on appropriate occasions.

Barbara Alspaugh,
Budget Chair

EDUCATION-SCHOLARSHIP COMMITTEE

In 2013, the Sparrow Women's Hospital Association again generously supported the Sparrow Nursing staff. The SWHA gave \$5000 to send a nurse to the National Certification Course for The Wound Team.

The Sparrow Women's Hospital Association also continued to support the nursing education at Lansing Community College. A \$2000 scholarship was awarded to a second year nursing student at LCC. The recipient is Jennifer Simmons a Sparrow associate who works in the Cardiac Step-down Unit. Our congratulations to Jennifer.

Members of the Education Scholarship Committee are Lexcie Blockett, Barbara Alspaugh, Judy Garchow, Cathy McKenna, and Zoe Slagle (ex officio).

Respectfully submitted,
Marianna Klaver, Committee Chair

HOUSE-DÉCOR

The House-Décor Committee is responsible for the interior design and environmental Service of Sparrow Hospital. The Décor Committee worked with Mr. Tim Elder, Sparrow VP in charge of facilities and support services. Mr. Wally Wozniak is in charge of support services, and Mr. Reza Tavakoli is in charge of Environmental Services, and Mr. Tom Whittaker was a temporary replacement for Louie Smith who retired in January and was in charge of Engineering Services. Mr. John West is Director of Facility Management, and Melissa Sherry is Volunteer Director and our newest member is Chelsea Diffenderfer interior designer who works for Sparrow. All committee members meet the second Thursday morning of each month at 9:30 AM in the Sparrow Board Room.

The Permanent Art Committee oversees the acquisition and installation of art work throughout the hospital and works very hard to maintain the hospital appearance. Cathy McKenna and Jean Aben were Chair and Vice Chair of the Committee.

The Standards Committee works with Hospital Staff and Decorators to choose new fabrics, carpet and wood floors, wall treatments and new furniture and furniture coverings. This is a constant project for the Hospital. This really helps with a very clean look. Marianna Klaver was the chair of this committee.

The Holiday Committee decorates the hospital just before Thanksgiving and brings down the decorations in early January. The decorations bring so much cheer to everyone at the hospital including patients and their families and employees. The decorations bring

joy to so many. Everyone helps with the decorations and this creates such a happy atmosphere for all. The chair for this committee is Cathy McKenna.

The Décor Committee has begun a new project to help with environmental services. The program began the first week of May. We Décor members will be helping housekeeping to be sure that the rooms are extra clean and visit with the patients. We are bringing a little cheer to each room while we look for any extra needs in the patients room. This is a three month program. If the program is found to be successful the program will be continued and expanded.

We welcome two new members to the Décor Committee in June 2013. Cindy Harrington will be on the committee from June 2013 until May 2014 and Dorothy Dale will be on the committee from January 2014 until May 2014. We look forward to your help.

Committee Members Include:

Chair,	Jan Zimmerman
Vice Chair	Marianna Klaver
	Jean Aben
	Lexie Blockett
	Margaret Joslin
	Cathy McKenna
	Candy Parker
	Sue Patterson
	Zoe Slagle
	Gina Spencer
	Dottie Spoust
	Jean Paull

Emeritae Committee Members

Sally Burke
Carol Dooley
Margaret Hedlund
Jan Hines
Janet Hines
Pam Irwin
Lee King

Respectfully submitted,
Jan Zimmerman Committee Chair

ARCHIVES COMMITTEE

The Sparrow Women's Board of Managers is responsible for the Archives. The Archive Committee meets monthly and is composed of emeritae members, active members and community volunteers. The Committee catalogs and preserves the records of the Women's Board. In addition we continue to receive materials from many Sparrow Health System departments and volunteer groups. Due to the increase of archival materials, added space was needed. This year the committee benefited from an expansion of the physical floor space, of which we are very appreciative.

Community Volunteers, Mary Barnes, Dorothy Foltyn and Rhoda Smith continue to meet regularly to help archive materials unique to St. Lawrence Hospital, from its inception up to the year of 2004, when it became a campus of the Sparrow System. They are completing the pictorial display of the 11 Chief of Staff of St. Lawrence Hospital.

The committee was thankful and receptive of the services of Colleen Bethea as our official secretary. This has made it possible for Carolyn Willoughby to be an active member and participant of the committee business.

This year we initiated, with the encouragement and assistance of Michael Simmons, the digitization of some of the Archived materials. We expect this to continue as an ongoing project. Lee Wolford is the liaison for the committee.

Requests of the Archives Committee have increased this year for support of both community and Sparrow Hospital programs and projects.

The photos, of the Physician of the Year and the new inductees into the Physician's Hall of Fame, were framed and readied for placement in the corridor, by assistant chair, Margaret Bates and with the support of Phil Douglas.

The Archives committee, under the direction and research of Karen Douglas and Mary Jane Wilson, implemented a commemorative program celebrating the **Centennial of Sparrow Hospital**, at the present site. Committee participants were, Karen Douglas, Mary Jane Wilson, Mary Jane McGuire and Zoe Slagle.

Mary Jane Wilson, Emeritae member, was selected as **Founder of the Year** and will be honored at a reception in the Sparrow Hospital campus lobby on March 18, 2013.

Our nomination of Dr. Milton Shaw, to the Historic Physician's Hall of Fame, was selected. He will be honored at the Physician's Recognition in April 2013.

Our new Women's Board Members have been very productive additions to our committee.

Congratulations: The following members completed a total of 70 years of volunteer service to Sparrow Hospital. Mary Jane Wilson 45 years, Jane Scofield 20 years, and Lexcie Blockett 5 years.

Respectfully submitted;

Mary Jane McGuire, Committee Chair

NOMINATING COMMITTEE

Two members of Women's Board have met Emerita status. Judy Garchow has completed nine years and Jean Aben has completed 14 years. One member, Nancy Davis, has resigned as of May 1st for health reasons.

After careful review of the qualifications and recommendations of the candidates on the pre-slating information forms received the Nominating Committee recommends the following women for election at the 117th Annual Meeting of the Sparrow Women's Hospital Association on May 14, 2013:

For a first of a four year term: Dorothy Dale
Cindy Harrington

First year of a second term: Barbara Alspaugh
Nancy Ballard
Marianna Klaver

The officers of the Women's Board of managers elected at the May 7th, 2013 Women's Board of Managers meeting and assuming their positions June 1st, 2013 are:

President	Zoe Slagle (2 nd year of a 2 year term)
President Elect	Jean Paull (2 nd year of a 2 year term)
Treasurer	Candy Parker (2 nd year of a 2 year term)
Assistant Treasurer	Barb Alspaugh (2 nd year of a 2 year term)
Corresponding Secretary	Cathy McKenna (1 st year of a 2 year term)

These women have agreed to meet the commitments as officers of our board and to support the mission of the Sparrow Health System.

Respectively submitted,
Jean Aben, Chair
Patty Hollenbeck
Marianna Klaver
Jean Paull
Candy Parker
Jan Zimmerman

SPONSORED EVENTS

Our Annual Meeting and The Volunteer Luncheon were held on Wednesday, May 16, 2012 at The Eagle Eye Banquet Center in the Grand Garden Room. We had 445 reservations and we guaranteed 436. The staff served 444 meals, including 25 vegetarian and 3 gluten free meals. We were charged for 436.

The Women's Board members arrived at 9:15 to help set up and distribute annual reports, floral centerpieces, and other materials. We had our group picture taken at 10:30. We then served as hostesses welcoming guests and helping them find seating. The food was delicious. The wait staff did a great job and served the head tables first, so that our guests receiving awards were ready when the program started. We had 60 beautiful centerpieces designed by Julianne at The C&H Marketplace, in East Lansing. We acknowledged Nancy Passanante for her generous contribution towards the centerpieces. The flowers were sold for \$15 after the event. Unsold centerpieces were taken to The Sparrow Gift Shop and were sold there. A big thanks goes to Susan Wilkis for taking the flowers into the gift shop and working her magic. We received a \$150 check from the shop.

Dennis Swan greeted and thanked our guests. The highlight of the luncheon was the 60 year Service award received by Betty Lorenz. Dennis Swan presented her with a beautiful 14k gold brooch. Cathy Cogswell and Jean Paull then presented the awards to the year's recipients.

Karol and I would like to thank our committee, Melissa Sherry and her staff and all of the Women's Board members who helped with the event. A special thanks to Patty Hollenbeck for doing a wonderful job with reservations.

Respectfully submitted,
Cathy McKenna and Karol Lynch
Co-Chairs-Special Events

VOLUNTEER SERVICES COMMITTEE

The Volunteer Services Committee (VSC) is one of three main committees of the Women's Board of Managers. The members oversee the interviewing, orientation and placement of all community volunteers on the St. Lawrence and Sparrow campuses.

They also staff recruiting events throughout the year. We have begun a "Speakers Bureau" by presenting our power point showcase of opportunities to service groups in our community. Our efforts and value are recognized by others in the Greater Lansing Area.

We are also responsible for the spring and fall President/President Elect meetings. New plans for this spring we include a Safety Day Training for all volunteers which will fulfill the recommendation of the Michigan Quality Control. Our speakers will present pertinent skills and awareness followed by a True/False for documentation. Our fall meeting will also see some changes to further the leadership development of our volunteers.

Committee members serve as liaisons to over 40 volunteer groups. They are responsible for contacting their groups' president each month and to relay any problems, questions, concerns, and successes to the VSC.

This year we initiated a hospital tour for all new volunteers. Community members as well as physicians and associates have also requested a tour. The tour has replaced the group orientation that was previously held once a month for new volunteers. Interviews are primarily now held in groups of 3-4. Feedback of these changes from the new volunteers has been very positive.

There were approximately 300 volunteers interviewed with 283 attending orientation. The committee had 2 extra orientations in 2011. The Teen Program has 88 volunteers currently (up from 70 in 2010) and had 23 for the summer program. The MSU Volunteer program has 450 volunteers who are trained each semester and are helpful throughout both Sparrow campuses.

The Volunteer of the Month program continues to be successful with nominations coming in regularly. A photo and biography of the VOM is displayed in the main lobby of both campuses and printed in the LSJ.

The V-Sys One computer database has continually proven to be extremely helpful to the Volunteer Services Department as well as VSC Master File Chair. It provides reports for the group presidents to see who might need a few extra hours to meet their specific group minimum hours in order to receive service credit for that year. It also provides a more accurate recording of hours and helps at the end of the year to determine which volunteers qualify for an award, which are presented at the annual meeting/ luncheon.

This year we welcomed Tim Elder, Vice President of Facilities and Support Services. Tim comes to Sparrow from Beaumont Hospital and has been monumental in the implementation of the growing Sparrow culture throughout our community.

The Volunteer Services Department is led by exceptional people. They are always available when questions or problems arise. The VSC is very fortunate to be able to work with these employees and appreciates all they do. They are Melissa Sherry, Director of Volunteer Services; Tracy Feazel, Program Coordinator; Sue Herner, Teen Coordinator; and Lori Glencer, Administrative Assistant.... We thank each of you for your time and talents.

Respectfully submitted,
Patricia Hollenbeck, Chair
Volunteer Services Committee

Memorial Donations Received by the Women's Board of Managers in 2012

Ann Snyder	Rachel McComb, Martha Gearhart, Ann Pomeroy-Meyer, Division 4
Mae Belle Cezon	Service Auxiliary
Dorothy Cristy	Service Auxiliary
Carol Rosenow	Service Auxiliary
Betsy Sessions	John & Carolyn Willoughby, Judson & Louise Werbelow, Sparrow Guild, Women's Board, Zoe Slagle, Jean Aben, Candy Parker
Lena Wilczewski	Sparrows, Division 4
Dorothy Christy	Alice Hill
Carol Rosenow	Alice Hill
Lorraine Miller	Service Auxiliary
Marjorie Mohnke	Service Auxiliary
Cindy Fate	Service Auxiliary, Saturday Group
Char Roe	Sparrow Guild
Hazel Trebilcock	Alice Hill, Service Auxiliary
Barbara Quackenbush	Service Auxiliary
Marie Bacigal	Annette Ophaug, Jean Aben, Candy Parker
Phyllis M. Panek	Service Auxiliary
Doris Anderson	Sparrow Guild

Sparrow Health System Volunteer Contributions
January 1, 2012– December 31, 2012

Group	Total Hours	Dollars Donated	Items	Items Donated
Angelus League	1343		815	Toys
			231	Surgical Pillows
			447	Gait belts & walker bags
Cardio-Ambassadors	1482		1,729	Patient Visits
Division III	359		10,089	Charts Assembled
Division IV	958		6,500	Tray Favors
			35	Knitted Caps and Booties
			16	Afghans
			25	Chemo Caps
Edward W. Sparrow Auxiliary	4151	\$5,000	7,800	Blankets and gift to Mother/Baby
Emergency	934			
Escorts	4483	\$250.00		Pediatric Arts and Crafts Room
Escorts/Information Desk- St. Lawrence	4421			
Eucharistic Ministers	791		7,669	Communions delivered
			14,282	Patients visited
ETC	4790		2,118	Community Donations
Guild	4328	\$150,000		Women's Health Services
Heart Center	1662			
Hello Hospital	400		681	Student visits
Helping Hands	1127			
Hospice	8992		5,702	Patient visits
Industrial League	628		271	Walker-bags, fidget pads, etc
Infant Massage	1880		1,450	Massages given to infants
Information Desk	2588			
LifeTime Nurses	448			
Mary Magdalen League	7701	\$715.00		Lansing Food Bank
McAuley League	2389			Hospice Gift
Medical Library	92			
Mercy League	2668			
Neuro Navigators	850			
Office Support	2177			
Patient Concierge	477			
Pediatrics	715			
Pediatrics Arts and Crafts	642		1,029	Playroom Craft Projects
Popcorn	129	\$600		Hospice
Service Auxiliary	26,029	\$71,000		Gift of equipment pieces
Sparrows	1846		1,468	Toys Made and Donated
Specialty Hospital	336			
Students (MSU, LCC & others)	22,384			
Surgical Lounge	9390			
Teen Volunteers	3453			
TLC Critical Care	1790			
TLC Oncology	2513			
Women's Board of Managers	4715			Art
Women's Board Active Honorary	621			
WHA Grants and Scholarships		\$7,000		Nursing Educational Scholarships
Grand Total	136,682	\$234,565.00	41,692	

DIRECTOR

For the Volunteer Services Department, 2012 brought about a number of changes and improvements to better serve our volunteers. In March, we said goodbye to our Senior Vice President, Ira Ginsburg, and then welcomed him back after the summer, but this time in a red smock! In May, we were introduced to our new Vice President of Facilities and Operations, Tim Elder. He's been a huge supporter of volunteers and we are glad to have him on board. We also welcomed a new Women's Board President, Zoe Slagle and her roots on Women's Board go back to her role on the Volunteer Services Committee. We are delighted to have the opportunity to work so closely with her and to support the Women's Board in all of their endeavors.

For our volunteer groups, we said goodbye to two long-time groups and we welcomed the expansion of two others. Due to many changes, we said goodbye to our Patient Ambassador Group and our Cardio Ambassador groups since the last annual meeting. Thankfully most volunteers who served in these two areas have gone into other service areas. We are continually grateful to the volunteers who have served in these two roles over the years. The past year brought about the expansion of our Safety Volunteers who check on patients at risk for a fall during their stay. In addition, we have also expanded our Patient Concierge role to include 8 South and the volunteers truly enjoy the opportunity to serve the nonmedical needs of our patients.

In the past year, we also made some significant changes to the interview process, which improved our onboarding process for new volunteers. The orientation process went to an online version to better meet the needs of our volunteers. In addition, we replaced the history portion of the orientation with a walking tour of the main campus. The history as well as stops at volunteer locations are of particular interest to potential volunteers. The interview process also had a makeover in the last year and our dedicated interviewers are now doing group interviews and meeting with potential volunteers after the tour. All of these improvements have made it much easier for new volunteers to get started quickly with our hospital. Much thanks all of the members of the Women's Board who have taken on the volunteer tours as an added responsibility.

All of this could not have been possible without the support of our Women's Board leaders Zoe Slagle, president; Jean Paull, president-elect, Patty Hollenbeck, chair of Volunteer Services Committee and Alicia Armstrong, assistant chair of Volunteer Services Committee. I also want to thank Tim Elder for his ongoing support and my staff Tracy Feazel, Lori Glencer and Sue Herner for their efforts this year.

Melissa Sherry, CAVS
Director of Volunteer Services, Sparrow

PROGRAM COORDINATOR

Our college students continue to be a very engaged group of individuals. During the fall of 2012, we met with our partners at MSU's Office of Service Learning and Civic Engagement and redesigned the process college students undergo to become a volunteer. The change better aligned the college program to our community program. Our goals behind this change included making sure that departments were getting the help they need from qualified students, making sure the students felt supported and valued in a manner consistent with Sparrow community volunteers, and finally we wanted to streamline the process for students, MSU partners, Sparrow Departments and Volunteer Services Staff. We did a pilot of the new system in Spring semester 2013 with those students interested in working in the Emergency Department. The process proved to be more engaging for the students and the caregiver's in the Emergency Department.

In addition, the college students started volunteering as a Patient Safety Volunteers and performing bed safety checks. The results of these checks have been reported back to the safety committee and the units have seen a drop in falls and increased preventative measures being in place. Additionally, college students started volunteering in the Sparrow Gift Shop.

A big thank you goes out to our fearless leader Melissa Sherry, co-workers Lori Glencer and Sue Herner for all of their help and support this past year. I would also like to give another big thank you to Cathy Cogswell who has helped out tremendously at the St. Lawrence Volunteer Office.

Tracy Feazel
Volunteer Services
Program Coordinator

ANGELUS LEAGUE

The Angelus League completed another successful year in 2012 with a total of 45 members. Our league members contributed a total of 1,343 hours in 2012, producing 815 stuffed animals for various areas of the hospital and health system where children are patients, 231 pillows for women to use following breast surgery, 312 walker bags and 135 gait belts for various hospital rehab centers. This brings our combined total of items made in 2012 to 1,493. In addition to working at our monthly meetings, many of our members are cutting, sewing and stuffing items at their homes.

As president of the Angelus League, I wish to thank the Angelus League members for their hard work and personal contributions during the past year.

Barbara Dalzell, President

CARDIO – AMBASSADORS

The Sparrow Cardio Ambassador Volunteer group began the year 2012 with ten (10) members. Mid-way through the year one member resigned due to his schedule, which no longer allowed him to be involved as an Ambassador. Thus, our number is at nine (9) at present time.

Our Ambassadors remain faithful to the responsibilities that they volunteer to do. They continue to make each individual patient and their families as comfortable and well informed as they can with answers to their questions.

Sparrow Cardio Ambassadors donated 1,482.5 hours during 2012. These hours are spent visiting patients, their families when requested, record keeping and attending monthly meetings.

The Ambassadors visited 1,729 patients. This number is down from 1,845 in 2011. Approximately 58% were male and 42% female.

Lord willing the Ambassadors will continue serving Sparrow Hospital patients during 2013 with the same compassion and loving care as shown in each of the visits in previous years.

Liaison Cathy Cogswell retired during the past year and was replaced by Alicia Armstrong. Our thanks to Cathy for all of the input she gave to the Ambassadors. We wish her well in her retirement. We welcome Alicia and appreciate all she does to keep us informed and up-to-date on happenings throughout the hospital.

Respectfully submitted,

Robert L. Leiby, President
Sparrow Cardio Ambassador Volunteers

DIVISION III

Division III meets on the third Tuesday of each month, except for July and August, from 9am until noon. Meetings are held in the Volunteer Department located in the Outpatient Building of the St. Lawrence Campus.

In 2012 the group assembled 10,089 charts, file folders and note books for use in various departments of the hospital.

As of December 31, 2012, there are 16 active members.

Ellen Gunther, President

DIVISION IV

Division IV has 26 members. Our task is to make tray favors. We meet the last Tuesday of every month except July, August and December. We make 500 tray favors for every holiday and/or special occasion. Those tray favors are distributed to patients in the hospital, hospice and acute care.

In 2012, we made 6,500 tray favors. Some of our members also knit baby hats/bootie sets, afghans, chemo hats and scarves for the babies and patients. We made 17 baby hat/booties sets, 18 baby hats, 16 afghans, 25 chemo caps.

In 2012, we were pleased to welcome one new members, and we were saddened with the death two of our honorary members. Two members resigned because of personal reasons.

Our members are a dedicated group of ladies who enjoy what they do. We welcome anyone who would like to join us.

Diane M. Talsma, President

EDWARD W. SPARROW AUXILIARY

With forty-seven pair of loving hands, Auxiliary volunteers were able to work their way through 4.7 miles of white flannel to make 7,800 blankets for Sparrow's Nursery in 2012. Teams of volunteers cut flannel into 36" lengths, basted in hems, machine stitched those hems and trimmed away stray threads for three to four hours twice a month September through April.

Volunteers are responsible for attending a minimum of 20 on-site meeting hours at our location, which, at one time, housed the nursery for St. Lawrence Hospital. In addition, each year every member is required to prepare 125 blankets at home by pressing in (or basting or stitching) a hem on each raw edge to allow the machine stitchers' work to progress more easily during our meetings.

We experienced a slow beginning this fall, as our new supply of flannel came in a different format: 60# rolls! We thank the ingenuity of a Sparrow custodian for making us a dispenser, which resembles a large paper towel dispenser. Now we are able to get fabric from floor to cutting table with much greater ease.

Over the past 4 years, our numbers have dropped from 57 to 47, accounting for a drop in the number of blankets produced, from 8,722 to 7,800. This fall, we produced a new *Welcome Booklet* for people who might be interested in joining us. It tells of our 110-year history with Sparrow Hospital, as well as outlining goals, activities and responsibilities of Auxiliary volunteers.

Several times during the year, we celebrate with our volunteers, while building camaraderie: in February, the Board hosted a potluck with a variety of cherry salads; in May, we enjoyed our Spring Luncheon at Walnut Hills Country Club, celebrating the completion of another successful year for Auxiliary; in early October, the Board graciously welcomed returning volunteers with bagels and fruit for all.

Through our monies earned from the taking of baby photos in the Sparrow nursery, we were able to gift Sparrow Mother-Baby Unit with \$5000 at our Spring Luncheon. \$3,500 was allocated to the purchasing of bili rubin monitor(s), which detects jaundice levels in the newborn baby, while the remaining \$1,500 was to be utilized for purchasing items that would be of greatest benefit to the Mother-Baby Center.

Respectfully submitted,
Karen Dailey, President

EMERGENCY SERVICES

In 2012, the Emergency Department saw a fluctuation in the participation of community volunteers. Reorganization of the Department has resulted in more volunteers performing escort services. However, providing comfort and console to patients and their loved ones, and enhancing the ability of the health care staff to render prompt and effective treatment, remain the primary goals of community volunteers in the Emergency Department.

Renee Ozburn
President, Emergency Department Community Volunteers

ESCORTS

The Sparrow Escort Service is proud to have completed it's 51st year of volunteering, having served Sparrow Hospital since 1962. Under the direction of the Transportation Department, Escorts, via wheelchair, discharge patients to their vehicles, transport visitors to patient rooms and incoming clients to destinations such as Admitting, X-Ray, and Laboratory.

During 2012, our 51 active Escorts volunteered a total of 4,483 hours. The Escort's Constitution requires a minimum of 50 hours per year for a member to remain in good standing. Sixteen members exceeded 100 hours of volunteering, three members exceeded 200 hours, and two members contributed over 300 hours. Again this year, Escort David Graves contributed in excess of 200 hours servicing all of the Hospital's wheelchairs and preparing new wheelchairs for service.

In early and mid-2012, we experienced a lull in obtaining new members and membership fell. Several new members were trained later in the year. The Escort Service welcomed 13 new members during the year, and lost 6 members through resignations.

At our October 2012 Annual Meeting, Curt Dykhuizen was elected President-Elect for 2014. Members also approved elimination of dues for 2013 and approved a \$250.00 contribution to the Pediatric Arts and Crafts Room.

We look forward to a productive and challenging 2013.

Respectfully Submitted,

Erik F. Olson
President, Sparrow Escort Service

ESCORT/INFORMATION DESK – ST. LAWRENCE CAMPUS

I would like to thank all of the faithful volunteers that given their time to work at the Information/Escort Desk. I would also like to welcome all of the new volunteers to the group. I would especially like to thank my secretary and treasurer Nancy Scott. She has been a hard worker for many years. I would also like to thank Tracy for all her hard work and for helping me throughout the year.

We work very closely with the surgical lounge volunteers to make sure that the patients and visitors are receiving top quality care.

Submitted by
Pat Lawrence, President

ETC GROUP

The ETC (Etcetera) Group fills specific needs for Sparrow departments. This group of 100+ volunteers works throughout the hospital on individual projects. Our volunteers serve in the CATS (Cerebral Aneurysm/Tumor Survivors), Sparrow Breast Cancer Center, Radiology, Forensic Pathology, In Patient Rehabilitation, knitting and crocheting baby hats and booties, and making lap quilts and angel gowns. These volunteers work very hard and provide great services to Sparrow.

Lori Glencer, Coordinator

EUCCHARISTIC MINISTERS

There are currently 65 Eucharistic Ministers who visit Catholic patients at Sparrow. They seek to bring hope and sustenance to the patients and their families in their time of need. Many of the Eucharistic Ministers have felt deeply enriched by their service and dedicated many years to this ministry.

From January 2011 through December 2011 the Eucharistic Ministers talked with 14,282 patients and distributed 7,669 communions to the Catholic community at Sparrow.

Cassian Hardie, President

SPARROW GUILD

This year, Sparrow Hospital Guild had two very successful fundraising events.

During the summer, Guild's Endowment Committee, chaired by Karen Hubbard, launched an Endowment campaign entitled "Guided Gifts Forever." Guild members were invited to become Founders with a gift of \$1,000. A goal of 25 Founders was hoped for. The campaign was very successful, and we are delighted to report that 37 Guild members became Founders! On Sunday, October 28, 2012, Debby and Mike Harrison graciously hosted an appreciation event in their home to thank the Founders for their generous support of Guild's Endowment Fund.

Guild's 87th Charity Ball was held November 10, 2012, at The Henry Center at the University Club of MSU. Rhonda Zimmerman, and her committee of Guild members, put on a spectacular event. More than 300 guests attend Charity Ball annually allowing Guild to continue its support of projects focused on the health of women, children and cancer patients. At this year's ball, Stella Cash, Vice President of the Sparrow Foundation, was presented a check for \$150,000 for Guild's newest project; refurbishing/redesigning the

Mammography/Women's Health Services waiting area located in the Sparrow Professional Building's lobby. Charity Ball 2012 featured new entertainment. Hailing from Detroit, Kimmie Horne and her 10-piece band rocked the house! Kimmie and her band have performed all over the world. Their sound and showmanship was incredible and the crowd danced the night away, there was even a Conga line led by Kimmie! Thank you to our sponsors, members, guests and donors, as well as the Foundation, whose support helped Guild raise approximately \$61,548.

Seven meetings were held throughout 2012. Thank you to Cathy McKenna, Arrangements Chair, and to our gracious meeting hosts, Sally McCoy, Betty Moore, Kathy Swan, Lori Fuller, Debbie Armstrong, Kathy Schubert and Sparrow Hospital. At Guild's September, December and May meetings, our Inactives attend to catch up on Guild news and visit with everyone, we are always very happy to see them and hear their stories about Guild when they were Actives. Some who have attended in the past; Doris Anderson, Maryjo Bullock, Zoe Bassos, Marilyn Cornelius, Patty Crouse, Helen Deliyane, Shirley Guilder, Debby Harrison, Catherine Hornbach, Pam Irwin, Marilyn Nugent, Ginny Peery, Barb Schaberg, Mary West and Janie Wilson; thank you for your support and for all you've done to further Guild's mission in supporting Sparrow Health System and its needs.

We were delighted to welcome two new Active Guild members; Candy Parker and Vicki Belloli, also, DeDe Coy and Dawn Gribben changed their status from Associate back to Active members. Thank you!

Sparrow Hospital Guild would like to thank the Sparrow Hospital Volunteer Services office and the Sparrow Foundation for all their help and support in 2012.

Nancy Bobinski
2012-2013 President
Sparrow Hospital Guild

HEART CENTER

The HAVC volunteers provide a welcoming atmosphere in the heart center waiting room for the family members of patients. We serve coffee and snacks, keep family members informed, and escort family members to recovery areas

The heart center currently has a total of 16 volunteers in our group. The heart center is currently using a physician consultation room which was installed over the past year. The consultation room provides a private room for physicians to speak privately with family members, post exam.

The Interventional Radiology department of Sparrow has recently undergone a complete physician change, these interventional radiologists will provide 24 x 7 coverage. A major project for the upcoming year is the institution of EMR (electronic medical records). I will be training in EMR in the very near future. The T.C.I. physician group continues to take a major role in cardiac intervention and medical care as well as many other cardiac physician groups. The heart center volunteers contributed approximately 1,600 hours of service during the year 2011. As always, we in the heart center look forward to serving our customers and community in the upcoming year.

Respectfully submitted
Duane Garver
HAVC volunteers President

HELLO HOSPITAL

Hello Hospital, an interactive, hands-on program, gives first grade children an awareness of hospital procedures and service workers. During the one and a half hour field trip to the St. Lawrence campus, students watch a video about hospital workers. They go to four small rooms to explore the tools and equipment used in surgery, a laboratory, a patient room, and an x-ray/casting room. The students receive a coloring book and a participation certificate.

Hello Hospital was visited by 34 classes in 2012 with 681 students and 213 adult chaperones. The program operates during the school year on alternate Tuesday and Thursday mornings from 9:00 to 11:30 A.M. Sixteen active volunteers and 5 MSU students contributed more than 400 volunteer hours in 2012.

Hello Hospital is a successful program because of the efforts of our dedicated volunteers and the assistance from the Volunteer Office in scheduling our classes, obtaining items for our program, and for weekly trouble-shooting support.

Marlene Cosgrove
President

HELPING HANDS

The Mother/Baby Center at Sparrow Hospital is a "Baby Friendly" unit and is devoted to the well-being and comfort of every mother and baby served. We, as Helping Hands volunteers, exist to assist and support the MBC staff and patients to ensure that every mother and baby's stay is a memorable experience.

Our group was founded in 2003, and over the past 10 years, we have seen many changes to our group. Most currently we have added "Infant Massage" to our wide variety of duties. We are very excited to have this new opportunity for interaction with the new babies and their mothers.

We have a wide variety of duties from stocking supplies and linens in the nursery, assembling new patient folders, and filling discharge bags, to rocking and comforting newborns. Some days we spend a lot of time with babies and even get to transport new mothers and babies at discharge time.

We are a versatile group and love volunteering on such a happy floor where most patients are joyous. Currently we have 22 members and do have room for new volunteers. We work 3-4 hours approximately 2 times a month.

Thanks to all volunteers who pitch in wherever they are needed and for helping in so many ways to make our group successful.

Kathy Zerkle
President

HOSPICE

Sparrow Hospice Services is a multi-site hospice program structured to serve the communities covered by Sparrow Health System. The three home hospice programs are based in Lansing, St. Johns and Carson City. Hospice House of Mid-Michigan, at the St. Lawrence campus, is a 21-bed inpatient facility.

Volunteers play a key role on the hospice teams, providing our patients with a range of skills and talents. They provide respite for caregivers, companionship for patients and assist with the practical needs of the patient and their families. Volunteers offer pet therapy visits, light massage and hair styling services. Some offer their musical talents by playing the piano and guitar and by singing. Others prepare meals in the kitchen for the patients and their families. Volunteers provide direct patient care, read to our patients or simply offer companionship. Up to 40 volunteers assist the staff at Hospice House of Mid-Michigan monthly. Clerical jobs keep a core group of volunteers busy in the office and in the bereavement department. We have a team of Tuesday Story Writers, volunteers who, by interviewing patients and their families, create life histories to honor them and leave a legacy for their families. Our Vigil Companions sit at the bedside during a patient's last hours of life providing care and presence for the patient and their family so no one dies alone. In August, nine volunteers shared five days of Companionship with 55 hours of presence at the bedside.

Our Hospice Information Program volunteers support staff in our Intake Office to ease transition patient admissions to hospice. The Memory Pillow project began in late summer. Our volunteers sew pillows for the bereaved, using the loved one's favorite shirt. Volunteers crocheted blankets for the patients at Hospice House.

Volunteers hosted vendor tables at community health fairs and business expos in St. Johns.

In October the annual Hike/Bike for Hospice was very successful. Over 60 hospice and community volunteers helped the event run smoothly.

Volunteer awards were given in November: Nancy Martling was honored with the 2012 Betty Geller Volunteer Award Celebrating the Spirit of Hospice Care. GERALYN Teszlewicz was honored with the 2012 Sparrow Hospice House Volunteer of the Year. W. Thomas Woodward was honored with the 2012 Sparrow Home Hospice Volunteer of the Year.

In 2012 over 140 volunteers including 20 MSU students contributed 8992 hours with 5,702 visits. This represented a cost savings of \$249,962. Per hospice guidelines, volunteers must account for a minimum of 5% of staffing hours. In 2012, volunteers accounted for 10.6% of staffing hours.

Karen Ketola, Volunteer Coordinator

INDUSTRIAL LEAGUE

2012 was a busy year for the Industrial League. Our small group of sewers was able to produce 271 items for the year. This included Walker Bags, Lap Quilts, Single Size Quilts, and Fidget Pads.

We were saddened by the passing of two remarkable women, this year. Marie Bacigal was our liaison for many years. And Jean Trierweiler was a longtime member and past President. They gave so generously of their time and talents, and were a great pleasure to know and work with.

Our membership is now at seven members.

Joyce Schaub

INFANT MASSAGE

2012 has been an active year for us in the NNICU. The unit has undergone several changes including a new manager, new flooring, and a new computer system. Our 26 volunteers have been busy providing 1450 massages to 346 babies. The most massages given in a month was 158 in January. The least active month was Nov., with 88 massages. This averages out to 29 new babies a month and 120 massages a month.

We provide extra comfort to the babies when a massage is not appropriate such as giving them a pacifier, just laying our hands on them to let them know someone is there, talking to them, changing a diaper, and soothing them in general. Often, we are able to rock the babies and give them comfort in that way. Several members in our group are on an "on call" list for the nurses to call in when they need someone to rock the babies. When we are not massaging or comforting babies, we fold and put away laundry and make arm boards for the babies.

This year we have really tried to focus on getting the parents involved. We encourage them to watch as we massage their baby and to continue to massage when they take their baby home. We provide them with hand-outs listing the benefits of massage and illustrated instructions.

In addition to our regular training, we had an in-service in May with a professional, Kuirsta Carlson, and one of our physical therapists.

We added 2 new members in August. They were trained in all of our procedures including the benefits of massage, cooperating with nurses, hand washing procedures, privacy policies, and how to massage the babies as well as the other duties we perform. They gain extra training and experience by shadowing seasoned volunteers until they are ready to massage on their own.

We have a team for every day of the week consisting of 3 to 6 members who work on a rotation of 1 to 4 times a month for 2 to 4 hours. We will continue to provide additional training as scheduling permits.

This position is very rewarding and beneficial for the babies as well as the volunteers.

Bonnie Schuon, President

INFORMATION SERVICES - SPARROW

Information Service volunteers assist Sparrow associates at the front desk from the 5th floor tower desk. The volunteers answer and transfer calls to patient rooms; sort and deliver patient mail; log and deliver flowers and balloons to patients. The volunteers also may run small errands for patients as well as staff members. The volunteers work two four-hour shifts, 8:30 a.m. to 12:30 p.m. & 12:30 p.m. to 4:30 p.m.

We have added many new members to our group this year. We also enjoy two potluck meetings during the year. Doris Walker was elected as President in 2004 and continues to work with a wonderful group.

Information Services has a great list of officers that continue to organize and improve the group.

The total of Volunteer hours for the 2012 year was 1803.

Doris Walker
President of Information Services

LIFETIME

Volunteers are registered nurses from the Lifetime Program who do blood pressure checks on a regular basis at various sites around our community. They are at the Lansing and Meridian Malls every Wednesday from 8 to 9:30 am. They are also at the Meridian Senior Center on Kinawa Drive the second Thursday of the month and at Mason Urgent Care monthly. This group of 11 dedicated nurses cheerfully provided free service of over 520 hours to their communities.

Carol Sturdevant, President

MARY MAGDALEN LEAGUE

Mary Magdalen League operates the St. Lawrence Gift Shop and is staffed by 64 volunteers. Of these one is Shop Manager and 19 are buyers. Our members worked a total of 7,701 hours in 2012.

We meet four times a year for our Executive Board meeting followed by a general meeting for all members. In December we have a Christmas luncheon where monies are collected for donation to the Lansing Food bank. In 2012 we donated \$715.00. An annual meeting is held in May for the purpose of installing officers and presenting service awards. The December and May luncheon are arranged by a committee who select the site and menu as well as the door prizes.

The League also sponsors several fund raising events. In 2012 there were two \$5 Jewelry and Accessory sales held at both campuses, one Sheet Sale and one Fine Jewelry sale held at the Sparrow Campus

All profits from the Shop and Fund Raisers are being used to fund a three-year commitment of earnings made to the Sparrow Specialty Hospital and the Sexual Assault Nurse Examiners.

Sally Olszewski,
President

McAULEY LEAGUE

The McAuley League operates the Thrifty Sparrow Resale Shop on the St. Lawrence campus as a fundraiser for Sparrow Health System. Our hours of operation are Mondays from 8 a.m. to 12 p.m., Fridays from 2 to 5 pm. and the first and third Wednesday of each month from 8 a.m. to 2 p.m. Our shop sells a wide variety of home furnishings, fine quality clothing, designer handbags and shoes, household items, antiques and collectibles. Donations of all saleable items in good condition are always appreciated and are accepted during our business hours. Tax receipts are available upon request.

The McAuley League has elected to devote its funds to the support of Hospice in 2012.

The Thrifty Sparrow continues to have a very beneficial partnership with Eve's House. EVE (End Violent Encounters) provides shelter and support for domestic violence victims. Eve's clients are given vouchers for themselves and their children to be used for free clothing and accessories at our shop. To date, we have assisted over 200 individuals through the voucher program.

Peg Wilfong earned \$2,551 for the McAuley League in 2011 through sales of her marvelous hand crafted items. Peg devoted countless hours to creating beautiful items and selling them at local (and not so local) craft bazaars. As with all our funds, her contributions will directly benefit Hospice.

Donna Skinner has provided the shop with invaluable media exposure by acting as our publicity chair in addition to her duties as our Volunteer Mentor.

Two of our members, Margaret Debo and Wilma Lantrip, have chosen to discontinue their active participation in our shop due to other obligations. While their daily contributions will be sorely missed, we look forward to their continued input as sustaining members. Our current membership stands at 11 active members and two sustaining members.

Officers for 2012-2013 are: President, James Tellner; Treasurer, Anna Feldpausch; Recording Secretary, Dorothy Schneider; Volunteer Mentor, Donna Skinner.

James Tellner, President

MEDICAL LIBRARY

The activity in the Medical Library has slowed because the Medical Journals are now available electronically resulting in fewer paper journals that need to be shelved and maintained. Those that the Library still have are now housed in a secure location and can be obtained by request.

Volunteers are responsible for distributing gift magazines to the various family lounges and maintaining the "Sparrow Book Bank" of donated paperback and hard cover books that can be borrowed by associates and volunteers at no charge. They are also responsible for re-shelving of books, journals and new titles and also have special projects assigned to them by the Library Manager.

Fred Cogswell, President

MERCY LEAGUE

The Mercy League of St. Lawrence campus has 38 volunteers working three shifts 6 to 9 a.m., 9 a.m. to 1 p.m., and 1 to 4:30 p.m. five days a week for 12 months.

Our volunteers register people for outpatient surgery and take care of the patient's family before and during surgery. Sometimes we escort the patient to surgery, working with the escorts. Coffee, water and tea are available for the patient's family or friends waiting.

We are thankful for the doctors, nurses, and staff of the Outpatient Surgery, the Women's Board of Managers, and the Volunteer Services Department for showing support and appreciation for our volunteer efforts.

Joy Powis, President

NEURO NAVIGATORS

The Neuro Navigators group is in its fourth year of providing service and support to families and visitors of patients in the Neuro ICU and Neuro-Stepdown units.

We ended the year with 12 active members, having gained 4 new members. In 2012, the group provided 617 hours of volunteer service.

Tsveta Lambo and Bianka A. Daly, Co-Presidents

OFFICE SUPPORT

The Office Support Group provides service to many departments within Sparrow, including the Volunteer Services Department. The projects completed by this reliable group include Cancer Center mailings and collating, Heart Center Binders, Nursing Administration Mailings, Foundation projects and many other office related requests.

Special thanks to Fred Cogswell and Norma Pulice who have assisted in the office, worked with our database, made phone calls and various other duties for this group.

Lori Glencer, Coordinator

PEDIATRICS

We have 29 Pediatric volunteers, consisting of adults, teens, and college students. They are absolutely wonderful, and we just couldn't function without them. They provide services in three key areas.

Evening event volunteers bring a variety of entertainment such as craft projects, playing their guitars and singing songs, skits, and pet therapy dogs to our unit. On Saturday and Wednesday our one-on-one volunteers play with children in their rooms or take them for wagon rides. Parents are able to take a break to eat, shower, or go for a walk when someone is with their child.

Playroom volunteers directly assist the Child Life Specialist and help with planned activities and playing games. Our Child Life staff appreciates all of the activities that come from the craft ladies in Peds Arts & Crafts.

We're looking forward to another good year.

Kelly Hebert, Child Life Specialist

PEDS ARTS & CRAFTS

The Pediatric Arts and Crafts was founded in 1949. We currently have four members. We meet two or three times a month to make craft projects for the children in the pediatric playroom to finish. Our time for 2012 was 642 hours.

Our most popular items are the plaster molds that the children paint. The molds are animals, flowers, sports, and seasonal shapes. For other projects we use art foam, paper, yarn, beads, and recycled goods. We cut the art foam into shapes that the children glue together to make into animals, flowers, seasonal and holiday projects like door knobs hangers, bookmarks, magnets. We punch holes in the art foam so the items can be hung onto their IV poles. We send beads to make bracelets, necklaces, key rings, pictures.

Carol Dunn makes cloth balls for the babies and young children. Carol and Bob Dunn donated the fabric and made pillowcases for the children to take home, per request of the playroom staff. We need donated children, floral and sports printed fabric.

In 2012, we delivered 2361 craft items and 225 pillowcases.

Carol Dunn, President

POPCORN SALES

This group consists of various members, all involved in this and other volunteer groups, who popcorn, on a limited basis, on the St. Lawrence Campus. Through their efforts, a check for \$600 was turned into The Foundation ear-marked for Hospice House. The members remaining in the group will continue their efforts at the St. Lawrence Campus.

Toby Carter

SERVICE AUXILIARY

Presided over the Service Auxiliary Board meeting and Day Group meetings on the third Thursday of each month except for July, August and December.

Met with the finance committee twice.

Attended the Gift Shop Buyer's meetings each month except for June, July and December.

Worked on the maintenance of the Wednesday, Thursday and Friday early shifts in the gift shop in coordination with the Day Group Leaders from the above days.

Redefined the route within the Hospital for the cart to take and hopefully encourage new volunteers to take the cart out to the floors of the hospital.

Attended two meetings of the Presidents and Presidents Elect of the many volunteer groups within Sparrow Hospital. These meetings were held in the Clark Conference Center of the St. Lawrence campus.

Met with Melissa Sherry, director of Sparrow's Volunteer services, over issues concerning the Gift Shop.

Worked on the redefining of the job descriptions of the many roles needed to maintain a well working Gift Shop.

Respectively submitted,

Vi Conn, President

SPARROWS

The " Sparrows" is a small group of very dedicated women. We donated a total of 1846.5 hours of service to Sparrow Hospital and their patients. While we have no patient contact, we make many things that we donate to the hospital in the hopes of making a patient's stay more pleasant and comfortable.

We make toys, dolls dressed in hospital gowns, baby hats, baby blankets, crib closets and neck pillows. A total of 1468 items were made by our group for the hospital in 2012.

We meet the first Monday and the third Wednesday of the month. A member is required to give a minimum of 35 hours a year but most of our members give many, many more than that. We are always looking for new members and you do not have to know how to sew to participate. There is always something that anyone can do.

Eleanor Korroch,
President

SURGICAL LOUNGE - SPARROW

Over 100 volunteers covered approximately 11,000 hours in the Surgical Lounge and Pre-Op Waiting Area in 2012. To accomplish this, 45 new volunteers were trained and two new shifts were permanently added to the schedule. In addition, the Surgical Lounge revised its training manual and all volunteers participated in a training update session during 2012. The Surgery Department also installed information "white" boards which show where the patient is located in the surgery process as well as the EPIC software. The Surgical Lounge would like to thank all of its volunteers for their contribution in making the Surgical Lounge operate so smoothly!

K.C Pullman Harrison
President

TEEN VOLUNTEERS

The Teen Volunteers are one of the many programs offered at Sparrow Hospital. We service Teens in the 9th through 12th grade, ages 14 to 18. Each Teen Volunteer commits to at least 2 hours of service each week in one of 14 different units in the hospital. Although the duties vary by unit, they all have a common goal of providing the best possible care for the patients, families and visitors at Sparrow Hospital.

During the summer, we held a repeat of the Summer Program that began in 2008 for those Teens who wanted to volunteer for just the summer months. 69 Teens worked in several areas of the hospital and provided greatly needed assistance to several units not normally served by the Teens. The two groups of Teen Volunteers accumulated a total of 6924 hours of service to Sparrow.

The Teen Program is only one small piece of the total Volunteer department but it would not be successful without the help of the departments and associates that assist the Teens in the performance of their duties.

Special thanks also go to our Director, Melissa Sherry; Administrative Assistant, Lori Glencer; and Program Coordinator, Tracy Feazel; whose assistance and direction has been invaluable.

Susan Herner
Youth Volunteer Coordinator

TLC CRITICAL CARE

Critical Care Lounge had a successful year! We currently have 20 members. One of our members (Alice Cook) was elected "Volunteer of the Month". The main responsibility of our volunteers is to assist families/friends of the critically ill patients.

Our members have logged over 2,000 hours of volunteering. Our minimum of 50 hours a year is exceeded annually. In addition we have two full membership - meeting/dinners spring and fall.

A special thanks to our board members, *President Elect*, Patti Shcertz, Carol Coscarelli, *Treasurer*, Alice Cook, *Recruiting and Scheduling*, Judy Van Peenen, *Secretary* and our two *Member at Large*, Tim Catton and Joyce Hatch.

Our goal for 2013/2014 year is to have every hour and every day covered by a volunteer!

Submitted by,

Sally Vescolani, President TLC Lounge

TLC ONCOLOGY

We end the year with a few less people but with a few new members. It looks to be a bright future. The group put in 2,213 hours of service

The TLC group has well-earned reputation for long term commitment from its volunteers. So it was difficult for the group to have two of our members retire (one of them being the president Doug MacArthur) and another having to leave for other reasons.

We also have gained two new recruits giving us a total of 11 regulars and 11 substitutes.

As mentioned above, our president of more than 8 years, Doug MacArthur retired this year. We all wish him well.

In all we conclude 2012 with good cheer and look forward to serving the patients and staff of the TLC oncology Center in the New Year.

Benjamin Kinsey
President, TLC Oncology Volunteer Group