



**Sparrow Women's Hospital  
Association  
1896-2009  
114<sup>th</sup> Annual Meeting  
May 18, 2010**

**SPARROW WOMEN'S HOSPITAL ASSOCIATION  
WOMEN'S BOARD OF MANAGERS**

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Improving the  
health status  
of the people  
of mid-Michigan  
by providing  
quality,  
compassionate,  
cost-effective  
health care.

March 9, 2010

Dear Sparrow Volunteer,

On behalf of the entire Sparrow family, we take this special opportunity to say thank you. As a Sparrow Volunteer, you are essential to ensuring the delivery of quality, compassionate care to every person, every time. In fact, Volunteers have made Sparrow the success it is today through dedicated and uninterrupted service since 1896.

Being a Volunteer is not easy, especially in these changing and challenging times. Whether you directly provide comfort to our Patients and their families or assist our Associates behind the scenes, you have no doubt had to deal with some emotional – and sometimes very sad – situations. Your heart, compassion and service to others help people get through their most difficult days. You make a difference each and every day.

You and your Volunteer friends come from a wide variety of backgrounds. Some of you have full-time jobs and families to look after, while others are looking to invest personal time to give back to your community. You all have one laudable trait in common – the genuine and selfless desire to help other people. You are remarkable and we are honored to have you here at Sparrow.

Maya Angelou has written, “People won’t remember what you said, people won’t remember what you did, but they will always remember how you made them feel.” You give so much to others and Sparrow, and we want you to know how much we appreciate you. We hope that you will continue being a member of one of the finest Volunteer groups in the nation.

Sincerely,



Dennis A. Swan  
President and CEO

[www.sparrow.org](http://www.sparrow.org)

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# SPARROW WOMEN'S HOSPITAL ASSOCIATION

## *Annual Meeting Minutes*

May 13, 2009

**The 2009 Annual Meeting** was held at the Sheraton Hotel, Lansing, Michigan. Jean Aben, President of the Women's Board of Managers, welcomed all attendees.

**Invocation** – The Reverend Senia Taipale delivered the invocation. The luncheon was then served.

**Greetings** – James Butler, III, Chair of the Sparrow Health System Board and Dennis Swan, President & Chief Executive Officer, extended their sincere thanks to all volunteers for their dedication and hard work in making Sparrow Health System a more caring organization. The volunteers viewed a video on Sparrow's mission, vision and values.

Dennis Swan introduced Cheryl Amboy of the Infant Massage Program and recognized her and the group for receiving the 2009 American Hospital Association's Hospital Award of Volunteer Excellence.

**Business Meeting** – Jean Aben called the 113th SWHA Annual Meeting to order. The minutes of the 2008 Annual Meeting, dated May 22, 2008, were approved as printed in the Annual Report.

The 2008 financial report of the Sparrow Women's Hospital Association (a nonprofit corporation) was prepared by Sparrow Health System. The report was presented by Zoe Slagle, Treasurer of the Women's Hospital Association, and was accepted as printed in the Annual Report.

Education-Scholarship Committee – Cristy Bennett chaired the committee. In 2008, Michigan State University College of Nursing received \$3,000.00 for a nursing scholarship from the Sparrow Women's Hospital Association. The Sparrow Women's Hospital Association also donated \$3,000.00 to the Sparrow Nurses' Certification Fund.

Nominating Committee – Zoe Slagle, committee chair, presented the following slate to the Sparrow Women's Hospital Association at the 113<sup>th</sup> Annual Meeting on May 13, 2009:

For a first three-year term:            Patricia (Pat) Bunce  
   Patricia (Patty) Hollenbeck  
   Janice (Jan) Zimmerman

The slate was accepted and new members were introduced.

The following Managers are eligible for re-election:

1<sup>st</sup> year of second term:            Cathy Cogswell

1<sup>st</sup> year of third term:                Carol Dooley  
   Margaret Hedlund

Barbara Clark moved that nominations be closed and that the nomination slate for 2009-2010 be accepted unanimously. Dee Hughes seconded the motion. Motion Passed.

The officers of the Women's Board of Managers elected at the May 13, 2009 Women's Board of Manager's meeting and assuming their positions June 1, 2009, are:

|                         |  |
|-------------------------|--|
| President               | Jean Aben (2 <sup>nd</sup> of 2 years)         |
| President-elect         | Candy Parker (2 <sup>nd</sup> of 2 years)      |
| Recording Secretary     | Judy Garchow (1 <sup>st</sup> of 2 years)      |
| Corresponding Secretary | Mary Jane McGuire (1 <sup>st</sup> of 2 years) |
| Treasurer               | Zoe P. Slagle (2 <sup>nd</sup> of 2 years)     |
| Assistant Treasurer     | Cathy Kerwin (2 <sup>nd</sup> of 2 years)      |

These women have agreed to meet the commitments as Managers of our board and to support the mission of Sparrow Health System.

The Women's Board of Managers was asked to stand and be recognized. The WBM Honoraries were then asked to stand and be recognized.

John Felsing, Jr., was introduced to the attendees and he shared with the group his background as an artist and that he had decided to work with Sparrow again to honor his mother's hospital volunteer service.

Awards – Eva Evans, volunteer services committee chair, and Cathy Cogswell, assistant chair, recognized the following groups and leagues celebrating an anniversary:

|           |                                      |
|-----------|--------------------------------------|
| 113 years | Sparrow Women's Hospital Association |
| 85 years  | The Sparrow Guild                    |
| 75 years  | Division III                         |
| 60 years  | Pediatric Arts & Crafts              |
| 60 years  | Pediatrics                           |
| 45 years  | The Surgical Lounge                  |
| 20 years  | Pastoral Care                        |
| 15 years  | Hospice                              |
| 10 years  | Cardio Ambassadors                   |
| 10 years  | Eucharistic Ministers                |
| 10 years  | Infant Massage                       |

Eva Evans recognized the honorees with 5 and 10 years of service and noted that each received a service award pin in advance of the luncheon so that the pin may be worn to the meeting. Dennis Swan and Melissa Sherry presented the Felsing prints for 15, 20, 25, 30, 35, and 40 years of service to the individual awardees. The two fifty-year awardees Rose Falsetta and Dorothy Whitehead received a Waterford clock and flowers. The fifty-five year awardee, Christine Adams received a Waterford frame and a bouquet of flowers. A total of 58 awards and 73 pins were given this year.

After closing remarks, Jean Aben expressed her gratitude to the volunteers for the opportunity and honor of serving as the President of the Women's Board for the year.

There being no further business, the meeting was adjourned by WBM President, Jean Aben, at 2:25 pm.

Melissa Sherry  
Director of Volunteer Services  
Volunteer Services Department

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**Sparrow Volunteer Service Awards  
Presented in 2009**

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**55 Years**

Christine Adams - *Assisium League, Mary Magdalen League*

**50 Years**

Rose Falsetta - *Angelus League, Assisium League, Mary Magdalen League*  
Dorothy Whitehead - *The Sparrows, Service, Auxiliary, Office Support*

**40 Years**

Mary Jessup - *WBM Honorary, E. W. Sparrow Auxiliary*  
Mary Kishler - *Service Auxiliary*  
Lillian Long - *Escorts, Information Desk, Pediatrics*  
Dody Thomas - *WBM Active Honorary, Sparrow Guild*

**35 Years**

Lois Jenkins - *Division IV*  
Eleanor Korroch - *The Sparrows, Industrial League*  
Ann Page - *Escort/Information Desk, Mercy League*  
Mary Reid - *Mary Magdalen League, Mercy League*  
Janice Ruppert - *Candy Stripers, Jr. Division, Surgical Lounge*

**30 Years**

Judy Jacobs - *Volunteer Services*  
Marilyn Ledebuhr - *WBM Active Honorary, Patient Ambassadors, Escorts*  
Jan Mace - *WBM Active Honorary, Service Auxiliary, Hello Hospital*  
Mary Anne Marvin - *WBM, Service Auxiliary, Sparrow Guild*  
Caroll Roost - *Service Auxiliary, ETC*  
Hazel Stephenson - *Christopher League*  
Don Ward - *Emergency Services*

**25 Years**

Diane Barnes - *WBM, ETC (OP Surgery), Jr. Division*  
Barbara Clark - *WBM Active Honorary, Sparrow Guild*  
Virginia Drushel - *Service Auxiliary*  
Bette Hammond - *Service Auxiliary*  
Neva Hokanson - *Escorts*  
Patricia Mulder - *Escort/Information Desk*  
Ann Powers - *Mary Magdalen League*  
Peggy Riggs - *WBM, Service Auxiliary, TLC Oncology*  
Shirley Walter - *Service Auxiliary*  
Yvonne Whitmore - *Service Auxiliary*  
Mary West - *Sparrow Guild*

**20 Years**

Jean Aben - *WBM, Angelus League*  
Marilyn Beers - *Service Auxiliary*  
Carol Dooley - *WBM, Sparrow Guild*  
Eleanor Goff - *WBM, Escorts*  
Lee Wolford King - *WBM Active Honorary*  
Pat Lawrence - *Escort/Information Desk, Mercy League*  
Rose Pope - *TLC Critical Care, Hello Hospital*  
Joan Pricco - *Service Auxiliary*  
Richard Roush - *Escort/Information Desk*  
Renier Schneider - *Escort/Information Desk*  
Joyce Whipple - *E.W. Sparrow Auxiliary*  
Joan VanAuken - *Division IV, E.W. Sparrow Auxiliary*

**15 Years**

Dorothy Christy - *Service Auxiliary, Division IV*  
Raymond Feldpausch - *Eucharistic Ministers, Pastoral Care*  
Betty Francis - *Service Auxiliary, E.W. Sparrow Auxiliary*  
Kay Gallup - *E.W. Sparrow Auxiliary*  
Marjorie Hogle - *Service Auxiliary, E.W. Sparrow Auxiliary*  
Donna Holey - *Service Auxiliary*  
Karen Hubbard - *Sparrow Guild*  
Suzanne Kollmeyer - *Helping Hands, Hospice, Surgical Lounge*  
Olin Mace, Jr. - *Service Auxiliary, Hello Hospital*  
Kathryn Mayer-Shook - *Service Auxiliary, Information Desk*

### **15 Years continued**

Pat Pittenger - *Service Auxiliary, TLC Critical Care*  
Mary Ellen Ruch - *Mercy League*  
Beverly Suhrheinrich - *Sparrow Guild*  
Karen Sweet - *Service Auxiliary*  
Elaine Wenglarski - *Mary Magdalen League*  
Alice Yarsevich - *Mary Magdalen League*

### **10 Years**

Ruth Arsenault - *Angelus League*  
Doris Asher - *Lifetime, Medical Library, Surgical Lounge*  
Cecelia Askegard - *Surgical Lounge*  
Nancy Byrnes - *Service Auxiliary*  
DeDe Coy - *Sparrow Guild, Service Auxiliary*  
Jane Cummings - *Mary Magdalen League*  
Allison (Kay) Dowling - *TLC Radiology, ETC*  
Leslie Dybas - *ETC (Pet Therapy)*  
Boots Halstead - *Service Auxiliary*  
Joyce Hatch - *TLC Critical Care*  
Margaret Hughes - *Lifetime*  
Louvaine Johnson - *Hospice, Information Desk*  
Janice Kinsey - *Hospice, Service Auxiliary*  
Suzanna Peterson - *The Sparrows*  
Zoe Slagle - *WBM, Escorts*  
Carol Sturdevant - *Lifetime*  
Sybil Weaver - *Hospice, ETC, Office Support*  
Sherry Wellman - *Service Auxiliary*  
Elizabeth White - *Service Auxiliary*  
Nancy Wimmer - *The Sparrows*

### **5 Years**

Barbara Alspaugh - *Mary Magdalen League, Pastoral Care, ETC*  
Barbara Amundsen - *Sparrow Auxiliary*  
Cheryl Arens - *Hospice*  
Suzanne Bechtel - *Peds Arts & Crafts*  
Kathy Bens - *Sparrow Guild*  
Nancy Bobinski - *Sparrow Guild*  
Laura Bramson - *Helping Hands*  
Carol Bryde - *TLC Oncology*  
Patricia Carrow - *Hospice*  
Margaret Debo - *McAuley League*  
Tracy Detweiler - *Infant Massage*  
Vivian Dwyer - *Sparrow Guild*  
Robyn Ferguson - *Service Auxiliary*  
Dorothy Foltyn - *Archival Committee*  
Karen Forsyth - *Eucharistic Minister, Pastoral Care*  
Wanetta Gantz - *Surgical Lounge, Escorts*  
Marge Hall - *Hospice*  
Dart Hartgerink - *Mary Magdalen League*  
Leelinda Jackson - *Hospice*  
Roland Kase - *Escorts*

### **5 Years continued**

Beverly Kromer - *Information Desk*  
Joanne Kuhfeldt - *Mary Magdalen League*  
Leslie Lacy - *TLC Oncology, Hello Hospital*  
Lori (Tia) Laverdiere - *Surgical Lounge*  
Romayne Lay - *Hospice*  
Brenda Leake - *Hospice*  
Rhonda Marvin - *Hospice*  
Janis Mason - *Angelus League, Cardio Ambassadors, ETC, Heart Center, Helping Hands, Pediatrics, Volunteer Services*  
Joanne McCloskey - *Hello Hospital*  
Sally Miller - *Mary Magdalen League*  
Craig Moore - *Escorts*  
Barbara Musselman - *TLC Oncology*  
Lois Nealey - *Hospice*  
Rita Noon - *Mary Magdalen League*  
Erik Olson - *Escorts*  
Theresa Page - *Eucharistic Ministers, Pastoral Care*  
Martha Prins - *Angelus League*  
Norma Pulice - *Office Support, Division III, Service Auxiliary*  
Simon Reiffer - *Patient Ambassadors*  
Nancy Reyes - *Service Auxiliary*  
Judy Riley - *TLC Oncology, Helping Hands, Infant Massage*  
Kenneth Robertson - *Cardio Ambassadors*  
Alyn Rynbrandt - *Escorts, Surgical Lounge*  
Elaine Schwanz - *Service Auxiliary*  
Beverly Seling - *Information Desk*  
Anne Serotkin - *Emergency Services*  
Arlene Sharp - *Service Auxiliary*  
Shirley Stephenson - *Angelus League, Childtime*  
Rose Stevens - *Hospice*  
Leslie Turner - *Patient Ambassadors*  
Charlene Wheeler - *Hospice*  
Nadine Williams - *Service Auxiliary*  
Paula Zito - *Pediatrics*



## ***Background and History of Volunteer Awards***

**Service Awards** - Sparrow Health System places a high value on its volunteer program and the recognition of its volunteers' many years of service.

Prior to 1982, volunteers were given a certificate for 15 years of service and a pin for 25 years of service. In 1982, the Women's Board of Managers, under the leadership of Janet Hines, decided it was time to honor dedicated years of service in a new way. After much research, and with support from Vice-President Tom Plasman, Michigan artist Norman Brumm was commissioned to create a series of copper enameled sculptures, using a sparrow theme. Karl Neumann, then President of Sparrow Hospital, provided the funds to purchase the Brumm pieces. The original awards honored 15, 25 and 35 years of service. In 1987, 1989, and again in 1998, additional pieces were created to recognize those giving 40, 45, 50 and 55 years of service.

In 1995, volunteer pins were created, using a drawing by Mason artist John Felsing, Jr. The pins honor five-year and ten-year volunteers. This design is easily recognizable as it is used on our annual report cover and invitations.

**Family of Sparrows Sculpture** - This exquisite piece was presented by Sparrow Hospital Administration in May of 1977 to Mrs. Gladys Sprinkle in honor of her remarkable volunteer service with the Women's Hospital Association and the Michigan Association of Hospital Auxiliaries. The sculpture, created by Norman Brumm, is in the form of metal and wood, depicting a family of sparrows. The sculpture was also intended as a permanent tribute to all Sparrow volunteers, and, since 1977, it has been displayed in the main lobby of Sparrow Hospital as a reminder of the significant time and effort that volunteers contribute.

**Sparrow Bird Prints** - A series of four sparrow prints, created and signed by Mason, Michigan, wildlife artist, John Felsing, Jr., was commissioned in 1986 and prints were first given as favors at Sparrow Hospital's 90th Anniversary Celebration. Mr. and Mrs. Arthur Lindell led the process of commissioning the artist for this project, with the full support of the hospital administration. Every year since then, a print, signed by Mr. Felsing, has been presented to the outgoing president of each volunteer group. It should be noted that Mrs. Lindell was a member of the Service Auxiliary and the Women's Board of Managers.

**Sparrow Health System Centennial** - In 1996, Sparrow volunteers celebrated 100 years of continual service with some very special awards:

**The Founders' Award** - This award was named in honor of the 114 women who founded the hospital on March 18, 1896. The award is in the form of an elegant duo of Steuben crystal shooting stars and is on permanent display in the Sparrow Hospital Lobby. A smaller crystal piece is awarded each year at the March Founders' Day Celebration to an individual who has made a significant contribution to the quality of health care in the Mid-Michigan community. The original process of creating this award was chaired by volunteer Dolores Hughes.

**Caritas** - Caritas is the name of an original bronze sculpture by Nancy Leiserowitz, an artist from Mason, Michigan, which is positioned at the main lobby of Sparrow Hospital. This centennial gift to the hospital was made possible through the contributions of Sparrow volunteers, their families and friends. Caritas (meaning caring, love, and benevolence) was unveiled and dedicated on May 15, 1996. Volunteer Jan Hines led the fund-raising process for this beautiful sculpture.

**Centennial Quilt** - This quilt was created by volunteers to commemorate the volunteer groups that served during 1896-1996. Volunteer Diane Kent coordinated the process of obtaining and assembling the quilt squares, and the Women of Emanuel First Lutheran Church did the final quilting. The quilt was framed and is located off the Cancer Center parking deck.

### **NOTES ON THE ARTISTS:**

**Norman Brumm** - Enamel fused on precious metal is one of the most ancient art forms. From the earliest beginnings of civilization, in ancient Egypt and China, come works of great delicacy and depth, utilizing these jewel-like glass enamels. Here are some comments from the artist on his love of nature and his joy of working in enamel fused on precious metal:

“My first drawings were of the birds and thistles, etc., that cover the northern Michigan hillsides. Following college (with a degree in painting and printmaking), I taught school for a while, eventually leaving that to become a full-time artist. I have lived and worked in Charlevoix, Michigan, eventually opening a workshop and gallery there. While I was working in the woods near my cabin, I met Judy, who introduced me to the richness and depth of glass enamel. I found these powders worked wonderfully in depicting the birds and wildflowers, which lived in the woods at my doorstep. When I am not working in my studio, I am traveling, drawing and collecting, always with a deepening sense of wonder and mystery in the world of nature.” \*

Each piece is unique and speaks of the artist’s love and appreciation of the natural world around us.

In February 2008, Mr. Brumm passed after a grave illness. Prior to becoming ill, he was able to complete his 26<sup>th</sup> order for Sparrow Health System’s volunteer awards. The awards given in 2008 were the last Brumm service awards to be given by Sparrow.

**John Felsing, Jr.** - Mr. Felsing began drawing and painting as a child in Battle Creek, Michigan. After studying zoology at Michigan State University, he spent several years in the late 1970s illustrating publications issued by the Binder Park Zoo, near Battle Creek, where his innovative designs brought him several awards and national recognition. He also worked as a staff artist of *Natural Resources*, a magazine issued by Michigan’s Department of Natural Resources, before becoming a full-time painter at the age of 30, primarily working in oils. His works have been featured in galleries in New York City, Santa Fe and Michigan. His drawings of birds are featured in *Birds of Michigan*. He resides in Mason, Michigan. \*\*

\*Taken from various articles about Mr. Brumm

\*\* Taken from an essay in *Wildlife American 2000* and a WKAR *Fine Tuning* article.

## ***Our Service Awards - A New Beginning***

In 2008, we turned our page in history and began work to secure a new form of service awards to celebrate the accomplishments of our dedicated Sparrow Volunteers. A committee of active Women's Board Members and Honorary members gathered to explore the possibilities. The committee was chaired by volunteer Eva Evans. Needless to say, it was a difficult task to find unique pieces that celebrate and reflect the special gift that volunteers give to Sparrow Health System.

As we reflected and explored, an idea to turn to an old friend emerged. In June 2008, we looked to John Felsing Jr., the artist that created the cherished prints that are now given to presidents upon the completion of a year of service to their group.

After tracking Mr. Felsing down through his art dealer in Santa Fe, New Mexico, the artist returned our call from his home in Mason, Michigan. When asked what we wanted, he learned that we are still admiring and promoting his work that he gave to us in 1986.

When asked if he would be willing to work with us again to celebrate the gift of volunteers, his response was an immediate "Yes." He shared that his mother, now in her 90's, was a hospital volunteer for many years and that he intended to do this in honor of her volunteer service.

Having Mr. Felsing work with us represents a great gift to our volunteers and the hospital. We asked the artist to provide a description of each print and his inspiration for selecting the various sparrows that he chose for our service awards. We hope you enjoy the artistry as well as the inspiration of his work.

15 Years - Slate Colored Junco - When the bright reds and golds lie on the ground, the subtle allure of late autumn arrives in its wonderful balance of light color and harmony. The Junco sits among the sounds of rattling leaves in the breeze, which is what the picture is all about.

20 Years - Chipping Sparrow - I can't think of a Chipping Sparrow without feeling the zephyrs of spring and the wonderful fragrance of the Korean Lilacs surrounding our kitchen, and drifting through the windows. I wanted to capture the May sun as it warms the cool air.

25 Years - White Throated Sparrow - When starting a project such as this, one looks for an anchor to set the rhythm. It most often arrives in a manner you least expect. Having told Melissa Sherry, I would welcome a bird, or two, to be suggested she called with only one – the bird I was painting when she phoned. The anchor was set.

30 Years - Field Sparrow - Simplicity is the ultimate form of complexity. One arrives at this place through experience and confidence in one's vision. The painting is delicate and desolate – what is not present is its strength.

35 Years - Song Sparrow - This composition evolves around a few discrete shapes, which is fundamental to Japanese design. The high horizon keeps one within a quiet, internal space enveloped by the lonely bleakness of winter.

40 Years - Fox Sparrow - This painting is from Riverbend, a short way down the road from our house. It was actually the smell of the damp, green earth that got me going on the picture. It's absolutely the haunt of the Fox Sparrow.

The 45-, 50-, and 55- years awards are chosen from an array of beautiful Waterford crystal pieces.

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**WOMEN'S BOARD OF MANAGERS  
2009-2010 OFFICERS AND MEMBERS**

---

President ..... Jean Aben  
 President Elect ..... Candy Parker  
 Recording Secretary ..... Judith Garchow  
 Corresponding Secretary ..... Mary Jane McGuire  
 Treasurer ..... Zoe Slagle  
 Assistant Treasurer ..... Jean Paull  
 Advisor ..... Peggy Riggs

|                  |                     |
|------------------|---------------------|
| Barbara Alspaugh | Judith Green        |
| Margaret Bates   | Margaret Hedlund    |
| Cristy Bennett   | Patricia Hollenbeck |
| Patricia Bunce   | Catherine Kerwin    |
| Sally Burke      | Karol Lynch         |
| Cathy Cogswell   | Catherine McKenna   |
| Carol Dooley     | Carolyn Willoughby  |
| Eva Evans        | Jan Zimmerman       |

**Honorary Board Membership**

|   |  |
|---|--|
| *MyraLu Bishop 1960<br>*Ruth Shumway 1961<br>*Alice Campbell 1962<br>*Mabel I. Seelye 1967<br>*Catherine Sparrow 1967<br>*Marie Dye 1968<br>*Bess Geagley 1968<br>*Grace McDonald 1968<br>*Eleanor Pierce 1968<br>*Olive Cook 1971<br>*Eleanor Rich 1971<br>*Gladys Sprinkle 1971<br>*Candace Thoman 1972<br>*Helen Walter 1972<br>*Jean Frazier 1973<br>*Dorothy Osgood 1976<br>Helen Brembeck 1979<br>*Lois Frankel 1981<br>Peg Powell 1981<br>*Peg Brede 1982<br>*Helen Patenge 1983<br>*Vera Lindell 1984<br>*Margaret (Peg) Andrews 1986<br>*Doris Berg 1987<br>Elizabeth Lorenz 1987<br>*Patricia Murningham 1988<br>*Evelyn Scheffel 1988<br>Dorothy (Dody) Thomas 1988<br>*Virginia Hanel 1989<br>Janet Hines 1989<br>Marilyn Ledebuhr 1989<br>Barbara Schaberg 1989<br>Carolyn Wickham 1989<br>Mary Jane Wilson 1989 | 1990 Elizabeth Sessions<br>1990 Eleanor Smith<br>1991 Mary Frances Jessup<br>1991 F. Karl Newmann<br>1993 Dorothy Abrams*<br>1994 Bette Holden<br>1994 Louise Werbelow<br>1996 Mary Hecker *<br>1996 Diane Kent*<br>1996 Gretchen Rosenbrook<br>1997 Jan Hines<br>1997 Pam Irwin<br>1997 Marcia Stockmeyer<br>1998 Gloria Bouterse<br>1998 Connie Cullum<br>1999 Margaret Bates<br>1999 Dolores Hughes<br>2000 Barbara Clark<br>2001 Noreese Underwood<br>2002 Gwen Callahan<br>2002 Lee King<br>2003 Lola O'Meara<br>2004 Judy Green<br>2005 Carolyn Willoughby<br>2007 Margery Cook<br>2008 Karen Douglas<br>2008 Ann Looyenga<br>2008 Jan Mace<br>2008 Annette Ophaug<br>2008 Peggy Riggs<br>2009 Marie Bacigal<br>2009 Jane Scofield |
|---|--|

\*Deceased

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**IN MEMORIAM**  
**2009-2010**

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|                           |  |
|---------------------------|--|
| Jackson                   | Therapy Dog                                      |
| Francis Elaine Nakfoor    | Information/Escort                               |
| Evelyn D. Van Atta O'Dell | Surgical Lounge                                  |
| Allen Tucker              | TLC Oncology                                     |
| Ruth Eddie                | Assisium League, Service Aux. and Angelus League |
| Lona Sivers               | Service Auxiliary                                |
| Virginia "Ginny" Hanel    | ER/Honorary Member of WBM                        |
| Pauline Geovanes          | Service Auxiliary                                |
| Winifred Niklas           | Division IV                                      |
| Virginia Hilbert          | Foundation Volunteer/Founders' Day Awardee       |
| Sally Carroll             | Surgical Lounge                                  |
| Lorie Nantell             | TLC Critical Care Lounge                         |
| Tillie Strieff            | ETC-Lifetime with Doctors                        |
| Mary Hecker               | Information Services, Honorary Member of WBM     |
| Dorothy Stabler           | Sparrow Service Auxiliary                        |
| Virginia Schaeffer        | Guild  |
| Burdette Doxtader         | Escorts  |
| Peg Brede                 | Honorary Member of WBM, Guild                    |
| Marge Weston              | McAuley League                                   |
| Shirley Ambrose           | Division IV, E.W. Sparrow Auxiliary              |

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**SPARROW WOMEN'S HOSPITAL ASSOCIATION**  
**LIFE MEMBERS**

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|                               |                             |                                    |
|-------------------------------|-----------------------------|------------------------------------|
| Dr. & Mrs. Gerald Aben        | Mrs. Eugene Cornelius       | Mrs. Donald Hines                  |
| Mrs. Chris Adams              | Ms. Patricia Daiss          | Mrs. Marshall Hines                |
| Kim and Brian Alexander       | Mr. & Mrs. Joseph Damore    | Mr. & Mrs. Robert Holden           |
| Ms. Karen Arndorfer           | Mary Lee Davis, Ph.D.       | Mr. and Mrs. John Hollenbeck       |
| Mrs. Robert Bancroft          | Mrs. Norma Dexter           | Mr. & Mrs. William Hollister       |
| Mr. Lawrence Bass             | Mrs. Vance Diggins          | Mrs. Carol Horowitz                |
| Mrs. Jack Bates               | Mr. & Mrs. Phillip Douglas  | Mrs. Liselotte Huber               |
| Mr. & Mrs. David Bennett      | Dr. & Mrs. Stanley Dudek    | Mr. & Mrs. Robert B. Hughes        |
| Mrs. Kathleen Berning         | Ms. Carol Dwyer             | Ms. Irma Jacoby                    |
| Mrs. Rolland Bethards         | Eva L. Evans Ph.D.          | Mrs. David Jessup                  |
| Dr. & Mrs. William Blackburn  | Mrs. Mathies Evans, Jr.     | Dr. Richard S. Johnson             |
| Dr. Robert E. Brantley        | Mrs. Leonard Face           | Dr. David & Dr. Laryssa<br>Kaufman |
| Mrs. Joe B. Brown             | Mrs. Tracy Feazel           | Mrs. Edmund Keena                  |
| Mr. & Mrs. A. James Budzinski | Mrs. Silvio Fortino         | Mr. James Kent                     |
| Mr. & Mrs. Frank Burke        | Mrs. Joe C. Foster, Jr.     | Mrs. Lee Wolford King              |
| Ms. Joann (Jo) Cantine        | Miss Pauline Geovanes       | Ms. Mary D. Laing                  |
| Mr. & Mrs. John Cawood        | Mr. & Mrs. Ira Ginsburg     | Mrs. Roland Ledebuhr               |
| Mr. & Mrs. Ray Chase          | Mr. & Mrs. C. William Given | Mrs. Louis Legg                    |
| Mrs. Edward Cheney            | Mrs. D. J. Goff             | Mrs. Clayton Lewis                 |
| Mrs. William Cheney           | Mrs. Ellie Goff             | Mrs. James H. Lewis                |
| Mr. & Mrs. James W. Clark     | Ms. Judith Green            | Dr. & Mrs. Curtis Liechty          |
| Dr. & Mrs. Michael R. Clark   | Mrs. Leslie Gysel           | Mrs. Gordon Long                   |
| Mr. & Mrs. Fred Cogswell      | Ms. Roberta Harmon          | Mr. & Mrs. Roger Looyenga          |
| Mr. & Mrs. Howard Cook        | Mrs. Robert Harper          | Mrs. Elizabeth Lorenz              |
| Mrs. Jacob E. Cook            | Mrs. Margaret Hedlund       |                                    |

Mrs. Donald G. Lowell  
Mrs. Louise Siegel Lurie  
Mr. & Mrs. Lance Lynch  
Mr. & Mrs. Olin Mace  
Dr. W. E. Maldonado  
Mrs. William G. Martin  
Mrs. Mary Jane McGuire  
Mrs. Leslie McMullen  
Mrs. Edward G. Miller, Jr.  
Mrs. Jan Moore  
Mrs. James E. Moulton  
Mr. & Mrs. F. Karl Neumann  
Mrs. Joan Nolff  
Mrs. James Olson  
Mrs. William O'Meara  
Mr. & Mrs. Roger Ophaug  
Mrs. Dan O'Shaughnessey  
Mrs. G. Bruce Papesh  
Mr. & Mrs. Lawrence Parker  
Ms. Nancy Passanante  
Mrs. Martin E. Pearlman  
Mrs. V. Stoddard Peery  
Mr. Bruce Pickell  
Mr. & Mrs. Robert L. Potter

Mrs. Alton M. Powell  
Ms. Barbara Quackenbush  
Mrs. Douglas Reniger  
Mr. & Mrs. John Riegel  
Mrs. Peggy Riggs  
Mrs. J. Woodward Roe  
Mrs. Robert J. Rollis  
Mrs. Gretchen Rosenbrook  
Mrs. Sue Safir  
Mrs. Francis E. Sage  
Mr. & Mrs. Frank Salimbene  
Dr. & Mrs. Patrick Sartorius  
Mr. & Mrs. Gerald Schaberg  
Mrs. Rex Sessions  
Mrs. Joseph Sheets  
Ms. Melissa Sherry  
Ms. Zoe Slagle  
Mrs. Robert D. Smith  
Mr. & Mrs. Ronald Soltis  
Dr. & Mrs. Philip Sorensen  
Dr. & Mrs. J. C. Spencer  
Dr. Dawn E. Springer  
Mr. & Mrs. Norman Stockmeyer  
Drs. Phillip & Susan Storm

Mrs. Robert Stow  
Mr. & Mrs. Dennis A. Swan  
Mrs. Frederick C. Swartz  
Dr. Ronald P. Swenson  
Dr. Jacqueline Taylor  
Dr. Carolyn Texera  
Mrs. Edward Thomas  
Mrs. Clarence Underwood  
Dr. & Mrs. Douglas Wacker  
Mr. Joseph Wald  
Mrs. William Walworth, Jr.  
Mrs. Renee Breslin Welch  
Mrs. Judson Werbelow  
Mrs. Grace A. Wever  
Mr. & Mrs. Robert Wilcox  
Mrs. Carolyn Willoughby  
Mrs. Robert P. Wilson  
Mrs. William E. Wilson

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**SPARROW WOMEN'S HOSPITAL ASSOCIATION**  
**LIFE MEMBERS – IN MEMORIAM**

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Mrs. Talbert Abrams  
Mrs. Maurice Allen  
Mrs. Alton Ambrose  
Mrs. G. Olds Anderson  
Mrs. Louis Andrews, Jr.  
Mrs. Louis Andrews, Sr.  
Mrs. W. O. Badgley  
Mrs. Maurice J. Baker  
Mrs. Stannard D. Baker  
Mrs. Milton Bailey  
Mrs. Hubert Bates  
Mrs. Kenneth Bidwell  
Mrs. Kenneth C. Black  
Mrs. Cornelius Blay  
Mrs. Lawrence Boger  
Mrs. Robert Breakey  
Mr. & Mrs. Cole Brembeck  
Mrs. Orion Brower  
Mrs. Leonard Burleigh  
Mrs. Gordon S. Bygrave  
Mrs. H. Clay Campbell  
Mrs. Reno G. Carrier  
Mrs. Harry Conrad, Jr.  
Mrs. John A. Cook  
Mrs. Mervyn F. Cotes

Mrs. Harold Cutler  
Mrs. W. Gordon Dahlberg  
Mrs. Lawrence Danford  
Mrs. Thomas Darnton  
Mrs. Charles H. Davis  
Mrs. Russell Davis  
Ms. Ardis K. Denise  
Mrs. Malcolm Denise  
Mrs. John H. Dietrich  
Mrs. Simean Dietrich  
Mrs. William Dietrich  
Mrs. Henry Dietz  
Mrs. H. M. Ditzler  
Mrs. F. Mansel Dunn  
Mr. & Mrs. Karl Egeler  
Mrs. John Eisenhower  
Mrs. Fred England  
Mrs. John Engelhardt  
Mrs. Everett Eschbach  
Mrs. Floyd Estes  
Mrs. Robert A. Fisher  
Mrs. Richard B. Foster  
Mrs. Donald Fox  
Mrs. Archie Fraser  
Mrs. Richard A. Frazier

Mrs. H. Blair Freeman  
Mrs. John E. Garver  
Mrs. Walter Graff  
Mrs. Howard Grimes  
Mrs. Harry Guyselman  
Mrs. Edward G. Hacker  
Mrs. Bill Hanel  
Mrs. John A. Hannah  
Mrs. Christy Hawkins  
Mrs. Mary Hecker  
Mrs. John Hecko  
Mrs. B. L. Hewett  
Mrs. Richard E. Hewett  
Mrs. Virginia Hilbert  
Mrs. Dorwin Hoffmeyer  
Mrs. Harry Hubbard  
Mrs. Robert Hunter  
Mrs. Murray W. Jacklin  
Mrs. Richard S. Johnson  
Mrs. Martin Kangas  
Mrs. James Kent  
Mrs. Ford LaNoble  
Mr. & Mrs. Arthur Lindell  
Mrs. Robert C. Lindell  
Mrs. Edward R. Litten

Mrs. Richard Lyman, Jr.  
Mrs. David Machtel, Sr.  
Mrs. Fredrik Marin  
Mrs. Dick Maury  
Mrs. Isabell McCann  
Mrs. Freeman McClintock  
Mr. & Mrs. Len McConnell  
Mrs. Angus McDonald  
Mrs. Harold N. Metzel  
Mrs. Ralph Moulton  
Mrs. Forrest F. Musselman  
Ms. Barbara Myers  
Mrs. Walter W. Neller  
Mrs. William Nugent  
Mr. William O'Meara  
Mrs. Thomas Osgood  
Mr. & Mrs. Kenneth Patenge  
Mrs. Walter Patenge  
Mrs. Barnard E. Pierce  
Mrs. F. Boiten Plasman  
Mrs. Richard Pomeroy  
Mrs. Drury L. Porter  
Mrs. William J. Porter, Jr.  
Mr. and Mrs. James Prister  
Mrs. LaDonna Reagan  
Ms. Sue Gillette Rensing  
Mrs. Dwight H. Rich  
Mrs. Clarence S. Roe  
Mrs. Lewis G. Reutter  
Mrs. Arthur Schaberg  
Mrs. Robert J. Scheffel  
Mrs. Harry J. Schmidt  
Mrs. Wilber M. Seelye  
Dr. Joseph Sheets  
Mrs. Guy C. Shumway  
Dr. David Siegel  
Mrs. Boyd Small  
Mrs. M. C. Snyder  
Mrs. Plumer Snyder  
Mrs. Edward G. Sparrow  
Mrs. C. T. Spencer  
Mrs. Charles Sprinkle  
Mrs. Merritt Stahl  
Mrs. Howard J. Stoddard  
Mrs. Harry N. Storrs  
Mrs. V. H. Sturgis  
Mrs. Lee M. Swift  
Ms. Candace Thoman  
Mrs. Albert Tobin  
Mrs. James Tranter  
Mrs. Harold F. Walter  
Mrs. William Walworth, Sr.  
Mrs. Stanley V. Weed  
Mr. & Mrs. Ronald Weger

Mrs. Dorothy Wickham  
Dr. Herbert Wolford  
Mrs. J. F. Wolfram  
Mrs. Roy Ziegler

**SPARROW WOMEN'S HOSPITAL ASSOCIATION  
WOMEN'S BOARD OF MANAGERS**

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***PRESIDENT'S REPORT***

The 113<sup>th</sup> year of Sparrow Hospital was exciting and the volunteers played a big role in making it so.

The hospital reached Magnet Status, recognizing our compassionate and hard working nursing staff. Volunteers helped achieve this recognition. Some of you were involved in the interview process and your dues go towards nursing scholarships. This past year, \$5,000 was donated to help Sparrow nurses gain certification in their specialty. Another \$5,000 was given to assist nurses attending the Nurse Magnet conference.

In May, we hosted the nurses' tea. One of our Women's Board Honoraries, Gloria Bouterse, was given the Nursing Life Time Achievement Award. Gloria, still an active volunteer on the Archives Committee, graduated from Sparrow Nursing School and retired from nursing at Sparrow.

This past year one of our volunteer groups received national recognition. The Infant Massage group received the HAVE award (Hospital Awards Volunteer Excellence) from the American Hospital Association.

As, president I hosted the Founders' Day Award in March and was pleased to present Lance Lynch with Sparrow's highest award. Lance, a long time Health System Board Member, is immediate past President of the Health System Board.

We welcomed three new members to the Women's Board this past year-Patricia Bunce, Patricia Hollenbeck, and Jan Zimmerman.

One of our long time associates and office support staff, Jo Cantine, retired from Sparrow after many years of service, first to St. Lawrence then Sparrow. We all miss her dearly but she does pop in every once in awhile.

Thank you to all of our staff, Melissa Sherry, Tracy Feazel, Sue Herner and Lori Glencer as well as the support from the many administrators who have assisted Women's Board of Managers and all the volunteers in enhancing Sparrow's goal of providing quality compassionate care.

This is my second and final year as being your president. It has been a pleasure representing all of the volunteers and meeting many of you at various events. The Sparrow Health System is truly fortunate to have support from so many people. Thank you for putting your trust in me.

Jean Aben, President  
Women's Board of Managers  
Women's Hospital Association



# Sparrow Women's Hospital Association

## Combined Balance Sheet

| <b>Assets</b>                     | <b><u>December 31, 2008</u></b> | <b><u>December 31, 2009</u></b> |
|-----------------------------------|---------------------------------|---------------------------------|
| <b>Current Assets</b>             |                                 |                                 |
| Cash                              | \$377,515                       | \$435,312                       |
| Merchandise Inventory             | 156,823                         | 146,638                         |
| Mutual Funds                      | <u>145,704</u>                  | <u>183,982</u>                  |
| Total Current Assets              | <b><u>\$680,042</u></b>         | <b><u>\$765,932</u></b>         |
| <b>Equipment</b>                  |                                 |                                 |
| Net of Depreciation               |                                 | 3,048                           |
| Total Assets                      | 680,042                         | 768,980                         |
| <b>Liabilities and Net Assets</b> |                                 |                                 |
| <b>Current Liabilities</b>        |                                 |                                 |
| Accounts Payable                  | 49,111                          | 49,516                          |
| Accrued Sales Tax                 | <u>2,240</u>                    | <u>804</u>                      |
| Total Current Liabilities         | <b><u>\$51,351</u></b>          | <b><u>\$50,320</u></b>          |
| <b>Net Assets</b>                 |                                 |                                 |
| Unrestricted                      | 482,310                         | 255,860                         |
| Restricted                        | <u>146,381</u>                  | <u>462,800</u>                  |
| Net Assets                        | <u>628,691</u>                  | <u>718,660</u>                  |
| Total Liabilities and Net Assets  | <b><u>\$680,042</u></b>         | <b><u>\$768,980</u></b>         |

# Sparrow Women's Hospital Association

## Combined Statement of Activities

|  | <b>Year</b>                     | <b>Ended</b>                    |
|--|---------------------------------|---------------------------------|
|  | <b><u>December 31, 2008</u></b> | <b><u>December 31, 2009</u></b> |
| <b>Revenue</b>                               |                                 |                                 |
| Merchandise Sales                            | \$428,609                       | \$461,543                       |
| Charity Ball                                 | 61,864                          | 60,036                          |
| Auxiliary Photo Sales                        | 6,231                           | 5,417                           |
| Dividends and Interest                       | 12,739                          | 15,186                          |
| Membership Dues                              | 6,624                           | 5,554                           |
| Unrealized Gains (Losses) on Investments     | -78,637                         | 37,962                          |
| Other Fundraiser and Contributions           | <u>42,747</u>                   | <u>41,976</u>                   |
| Total Revenues                               | <b><u>\$480,177</u></b>         | <b><u>\$627,674</u></b>         |
| <b>Expenses</b>                              |                                 |                                 |
| Cost of Gift Shop Merchandise Sold           | 271,336                         | 288,363                         |
| Charity Ball                                 | 23,994                          | 23,092                          |
| Other Fundraisers                            | 52                              | 40                              |
| Donations:                                   |                                 |                                 |
| Sparrow Foundation                           | 180,103                         | 151,441                         |
| LCC Nursing Scholarship                      |                                 | 5,000                           |
| MSU College of Nursing Scholarship           | 3,000                           | 5,000                           |
| Sparrow Nursing Scholarship                  | 3,000                           |                                 |
| Miscellaneous                                | 3,457                           | 243                             |
| Selling, General and Administrative Expenses | <u>68,812</u>                   | <u>64,526</u>                   |
| Total Expenses                               | <u>553,754</u>                  | <u>537,705</u>                  |
| <b>Increase (Decrease) in Net Assets</b>     | <b><u>-\$73,577</u></b>         | <b><u>\$89,969</u></b>          |

### ***BUDGET, FINANCE AND MEMBERSHIP COMMITTEE***

The committee met October 29, 2009 to draft the proposed budget for 2010. All budget requests were considered and 2009 expenditures reviewed. The 2010 budget was presented to the Women's Board of Managers at the November 19, 2009 meeting, where the new budget was unanimously approved.

All volunteers contribute \$1.00 annual dues to the Women's Hospital Association. The total dues collected for 2009 was \$1,171. Early in November, a reminder was sent to all volunteer Presidents asking for the \$1.00 annual dues by January 1, 2010. As dues arrived, acknowledgement and appreciation emails have been sent. The member's dues support the activities of volunteer groups and educational endeavors of the association. There were eight new Life Members during 2009. There have been five new Life Members in 2010.

Jean Paull, Chair  
Jean Aben  
Margaret Hedlund  
Mary Jane McGuire  
Candy Parker  
Zoe Slagle

### ***EDUCATION-SCHOLARSHIP COMMITTEE***

In 2009, the Sparrow Women's Hospital Association generously supported the Magnet journey of our Sparrow nursing staff. The SWHA gave \$5000.00 in support of Sparrow Nurse Certification and another \$5000.00 in support of sending nurse representatives to the Fall National Magnet Conference. These funds were presented at the 2009 May Nurse's Tea held in the Sparrow Auditorium. As I hope you all are aware, Sparrow was awarded Magnet Status earlier this year (2010). Congratulations to our wonderful Sparrow nurses!!

The Sparrow Women's Hospital Association continues its support of nursing education at Lansing Community College. Two second-year nursing students were awarded \$1500.00 each for the school year 2009-2010. These scholarship recipients are Sarah Kuykendall and Debbie Leech.

Members of the Education/Scholarship Committee are: Jean Aben, Sally Burke, Cathy Cogswell, Eva Evans, Judy Garchow, Jean Paull, and Candy Parker.

Respectfully submitted,  
Cristy Bennett, Chair

### ***HOUSE-DÉCOR***

The House Décor Committee is responsible for reviewing the environmental services of the hospital and helping with various aspects of interior design. The committee worked closely with Sparrow Senior VP of Operations Ira Ginsburg, Director of Engineering Louis Smith, Director of Environmental Services Reza Tavakoli, Director of Facilities Development John West, Director of Support Services Wally Wozniak, and Director of Infection Control Robin Roach.

The Permanent Art Committee continued to update and maintain the art inventory. After a thorough evaluation of art on the main campus, several valuable pictures were selected for restoration and reframing. In addition, a number of pictures were moved to more prominent locations in the hospital. With the opening of the lobby extension, Caritas, the statue given to the hospital to commemorate the 100th anniversary, was moved to an indoor location in the garden area of the lobby.

To commemorate the 110th anniversary, two beautiful mobiles were selected and hung in the lobby. All of these pieces are wonderful additions.

The Standards Committee met with staff when needed and assisted with choosing fabric, floor and wall treatments, and furniture. Projects, completed and ongoing, include: Suite 600 – waiting room chairs Radiology Oncology waiting room – complete renovation Weight Management Center waiting room - chairs Physician’s Communication Center and Lounge Outpatient Rehabilitation waiting room – SPB Thoracic Cardiovascular Institute – waiting room Substance Abuse Unit on the St. Lawrence campus – refurbishing.

The Holiday Décor Committee, with the help of Women’s Board members and honoraries, did the holiday decorating of the Sparrow Campus, the St. Lawrence Campus and the Professional Building. Additional wreaths were purchased for the main lobby and for several locations at St. Lawrence. A new pre-lit tree was purchased for the Cancer Center. Decorating was done to coincide with the Silver Bells in the City celebration again this year.

This year’s committee consisted of: Margaret Hedlund, Chair; Cristy Bennett and Sally Burke, Assistant Chairs; Sally Burke and Cathy Kerwin, Standards Co-chairs; Cristy Bennett, Permanent Art Chair; Cristy Bennett and Carol Dooley, Co-chairs for holiday décor; Janet Hines and Betsy Sessions, Archives Liaisons; Jean Aben, Pat Bunce (Oct.-Jan.), Patti Hollenbeck (June-Sept.), Cathy McKenna; Candy Parker, Carolyn Willoughby, and Jan Zimmerman (Feb.-May). Honoraries included: Jan Hines, Janet Hines, Pam Irwin, Lee King, Barbara Schaberg, Betsy Sessions, and Dody Thomas.

Respectfully submitted by,  
Margaret Hedlund, Committee Chair

#### **ARCHIVES COMMITTEE**

The mission of the Archives Committee is to collect and preserve past history and current events of the Sparrow and St. Lawrence campuses. The committee meets the third Monday of the month for a formal committee meeting followed by project work time. Those working on Sparrow archives meet the first Monday of the month to continue their project work and the St. Lawrence members meet on an alternate date to continue with their projects.

Over this past year new materials have continued to come to the Archives room from departments of the hospital plus items were brought to Archives from the St. Lawrence Volunteer Department. Associates have realized that things should be saved for some reason, and until the Archives was established there was no one place to send it all to. The vast array of items is amazing and can look overwhelming. The dedicated committee members bring so much knowledge and ability to work with it all to make it into a usable resource.

Committee Co-Chair Mary Jane McGuire has spearheaded organizing the storage containers and their contents. Committee members are working on identifying and sorting photographs, clippings, scrapbooks, memorabilia and so forth. The contents of containers are also being inventoried on an Excel spreadsheet so specific items will be able to be found thru computer files. The St. Lawrence volunteers are busy with saved scrapbooks, photos, and League records. The formerly empty shelving in the room is filling, fast.

Displays on both campuses have been well received. The committee provides the photographs of the Founders’ Award recipients, Physician of the Year awardees, and Physician Hall of Fame inductees

that are displayed on the third floor of Sparrow Hospital. A special display will be up in May 2010 in honor of the 80<sup>th</sup> birthday of the Morlok quadruplets.

Members of the committee included: Margaret Bates, chair; Mary Jane McGuire, co-chair; and Carolyn Willoughby; and new members Pat Bunce (June thru September), Jan Zimmerman (October thru January), and Patty Hollenbeck (February thru May). Honorary members included: Gloria Bouterse, Barbara Clark, Karen Douglas, Janet Hines, Lee King, Betty Lorenz, Jan Mace, Barbara Schaberg, Jane Scofield, Betsy Sessions, Eleanor Smith, Dody Thomas, Carolyn Wickham and Mary Jane Wilson. The St. Lawrence volunteers are Mary Barnes, Dorothy Foltyn, and Rhoda Smith. The committee thanks David Votta (CADL) for his instruction on Excel and Mike Simmons for his continued support.

Margaret Bates, Chair

|                             |
|-----------------------------|
| <b>NOMINATING COMMITTEE</b> |
|-----------------------------|

Judith Green resigned from the Women's Board of Managers in January 2010; Barbara Alspaugh completed her year. Cristy Bennett and Cathy Kerwin resigned from the Board of Managers effective May 31.

After careful review of the qualifications and recommendations of the candidates on the *Pre-slating Information Forms* received, the Nominating Committee recommends the following women for election at the 114<sup>th</sup> Annual Meeting of the Sparrow Women's Hospital Association on May 18, 2010 to the Women's Board of Managers.

For a first three-year term:            Barbara Alspaugh  
   Nancy Bobinski

The following Managers are eligible for re-election:

1<sup>st</sup> year of third 3-year term:            Judith Garchow  
1<sup>st</sup> year of fourth 3-year term:            Jean Aben – Past President  
   Zoe Slagle – President Elect

The officers of the Women's Board of Managers elected at the May 11, 2010, Women's Board of Manager's meeting and assuming their positions June 1, 2010, are:

|                         |  |
|-------------------------|--|
| President               | Candy Parker (1 <sup>st</sup> of 2 years)      |
| President-elect         | Zoe Slagle (1 <sup>st</sup> of 2 years)        |
| Recording Secretary     | Judy Garchow (2 <sup>nd</sup> of 2 years)      |
| Corresponding Secretary | Mary Jane McGuire (2 <sup>nd</sup> of 2 years) |
| Treasurer               | Jean Paull (1 <sup>st</sup> of 2 years)        |
| Assistant Treasurer     | Eva Evans (1 <sup>st</sup> of 2 years)         |

These women have agreed to meet the commitments as Officers of our Board and to support the mission of the Sparrow Health system.

Nominating Committee

Zoe P. Slagle, Chair

Carol Dooley

Margaret Hedlund

Annette Ophaug (Honorary)

Candy Parker

Carolyn Willoughby

## **SPECIAL EVENTS**

As part of the National Nurses' Week Celebration, a tea reception honoring the nursing staff was held May 6, 2009, in the auditorium on Sparrow's main campus. Presenting awards to this year's nominated nurse for outstanding work and exceptional devotion in various categories were Dennis Swan, President and CEO of the Sparrow Health System, James Butler III of Sparrow Health System Board of Directors, and Elizabeth Henry, Senior Vice President for Patient Care Services. The recipient of this year's Lifetime Achievement Award was Women's Board Honorary member Gloria Bouterse.

The 113<sup>th</sup> Sparrow Hospital Association Annual Meeting and Awards Luncheon was held on May 13, 2009, at the Sheraton Lansing Hotel. There were 390 volunteers and administration personnel in attendance.

Dennis Swan, President and CEO of the Sparrow Health System, and, James Butler III, Chair of the Sparrow Health System Board of Directors, thanked the volunteers for their many years of dedicated service to Sparrow. Artist John Felsing, Jr. introduced the new Felsing prints that will be given for 15, 20, 25, 30, 35 and 40 years of service. Those receiving awards 45 to 55 years, receive Waterford pieces.

Eva Evans, Chair of Volunteer Services Committee, and Cathy Cogswell, Assistant Chair, presented the Felsing prints to our volunteers.

The following Volunteer Groups celebrated anniversaries in 2009:

85<sup>th</sup> Anniversary Sparrow Guild

75<sup>th</sup> Anniversary Division III

60<sup>th</sup> Anniversary Pediatric Arts & Crafts and Pediatrics

45<sup>th</sup> Anniversary Surgical Lounge

20<sup>th</sup> Anniversary Pastoral Care

15<sup>th</sup> Anniversary Hospice Services

10<sup>th</sup> Anniversary Cardio Ambassadors; Eucharistic Ministers and Infant Massage

The Special Events committee would like to thank the Volunteer Services Department- Melissa Sherry, Director, Tracy Feazel, Volunteer Coordinator, Lori Glencer, Administrative Assistant, and Sue Herner, Youth Volunteer Coordinator, for their input and assistance in ensuring the success of our special events.

Carol Dooley and Cathy Cogswell, Co-Chairs

Jean Aben (ex-officio)

Marie Bacigal

Margaret Bates

Sally Burke

Marge Cook

Karol Lynch

Mary Jane McGuire

Cathy McKenna

Jean Paul

Jane Scofield

## ***VOLUNTEER SERVICES COMMITTEE***

The Volunteer Services Committee (VSC) of the Sparrow Women's Board of Managers meets the second Tuesday of each month in the volunteer services room on the St. Lawrence Campus. The Committee oversees the interview, orientation and placement of all volunteers on the St. Lawrence and Sparrow campuses. In addition, members of the committee serve as liaisons to the more than 35 volunteer groups on both campuses.

Each (VSC) liaison communicates with the group presidents to keep each abreast of the policies, practices and changes within Sparrow. In addition to the regular weekly or monthly contacts, two President/President-Elect meetings are held annually so that hospital administration may present informational briefings.

### Interviews

Individuals wishing to volunteer at Sparrow are interviewed by a member of the Volunteer Services Committee who ascertains from a series of questions and responses the placement for the volunteer and obtains a background check for each. This year's interviewers, Cathy Cogswell and earlier Judith Green have interviewed more than 350 persons who have been placed in a variety of positions. A background check is ordered for each person interviewed and each is given directions as to how to obtain a TB test prior to being assigned.

### Orientation

Individuals who have been interviewed are required to attend an orientation at which pertinent legal, and accreditation requirements of the hospital are relayed to them. They are also given an historical overview of Sparrow and it is explained to the need to visit the Security Center for proper credentials. Judith Garchow, Tracy Feazel and Cathy Cogswell have formed a Volunteer/Orientation team who completes these tasks for the Volunteer Services Committee.

### Volunteer Service Hours

Quarterly, volunteers record the number of hours of service performed by each person in each unit. The number of hours required for each unit makes up the yearly requirements and the hours are used as the basis for the number of volunteer years. Barbara Clark, an honorary member of the Women's Board of Managers, and a member of the VSC has accepted the responsibility of maintaining this data so that awards may be given at the Sparrow Women's Hospital Association's Annual Meeting of volunteers.

### Volunteer of the Month

Each month recognition is given to a volunteer who has been nominated as the Volunteer of the Month. These are persons who have been recognized for service of long duration, are unique and give service beyond and above the required position. Since May 2009, the following persons have been recognized as Volunteers of the month:

Leslie Dybas and Pet Therapy dog- Jackson (Jackson now deceased)

Nancy Scott

Douglas MacArthur

Maggie Frankland

Mary Lou Rowlett

Irma Jacoby

Carolyn Wickham

Phyllis Blake

Fred Cogswell

Felicitas White

Congratulations to these and all volunteers.

Melissa Sherry continues to give leadership and direction to the Volunteer Services Department and Department staff. As Director, she is often involved in the many activities of each volunteer group as well as giving support to the Sparrow Women's Board. The Department is the repository of data, technology and other services needed to oversee for such a large group of persons as are the volunteer groups.

As Program Coordinator, Tracy Feazel continually looks for and develops additional ways to recruit new volunteers to Sparrow. The Women's Expo which Tracy plans and implements along with the VSC annually yields about 130 persons who sign up showing an interest in volunteering at either campus.

Ira Ginsburg has been a continual and informative addition to our monthly meetings. Through him we keep abreast of the major affairs of the hospital. His cooperation in resolving some of the volunteer interests is greatly appreciated.

Sue Herner uses her skills as a retired high school mathematics teacher to oversee the Teen Volunteer Program as well as the manage a diverse group of young people from the Davenport, Lansing Community College and Michigan State University campuses. These young people, many of whom seek careers in the health care field are benefited by Mrs. Herner's interest in them as well as her understanding of the age group.

The women of the Volunteer Services Committee continue to use their time and talent in service to the health system. They visit, volunteer, attend meetings and carry out their responsibilities with kindness, energy and aplomb.



The members of the Volunteer Services Committee are:

|                   |                                |
|-------------------|--------------------------------|
| Eva L. Evans      | Chair                          |
| Cathy Cogswell    | Assistant Chair                |
| Jean Aben         | President of the Women's Board |
| Judith L. Garchow | Orientation Committee          |
| Pat Bunce         | (Serving Feb-May)              |
| Patty Hollenbeck  | (Serving Oct-Jan)              |
| Karol Lynch       |                                |
| Jean Paull        |                                |
| Zoe P. Slagle     |                                |
| Jan Zimmerman     | (Serving June-Sept)            |

We are grateful for those stalwart Honorary Members who continue to serve the health system.

Active Honorary Members

Marie Bacigal  
Barbara Clark  
Marge Cook  
Judy Green  
Dee Hughes  
Lola O'Meara  
Annette Ophaug  
Peggy Riggs  
Gretchen Rosenbrook

Staff

Melissa Sherry  
Tracy Feazel  
Lori Glencer

Respectfully submitted  
Eva L. Evans

| <b>Date</b> | <b>In Memory or Honor</b>   | <b>Donor</b>                            | <b>Fund</b>               |
|-------------|---|---|---------------------------|
| 1/30/09     | In memory of Ruth Simons  | Sparrow Hospital Guild                  | Art                       |
| 3/10/09     | In memory of Patricia Guyselman   | Sparrow Hospital Guild                  | Education and Scholarship |
| 4/15/09     | In honor of Chris Adams -55 years of volunteer service and Rose Falsetta – 50 years of volunteer service                      | Sally Burke                             | Art Fund                  |
| 4/23/09     | Donation to Education/Scholarship Fund  | Sparrow Surgical Lounge Volunteer Group | Education and Scholarship |
| 4/25/09     | In honor of Rose Falsetta – 50 years of volunteer service and Jean Aben -20 years of volunteer service for the Angelus League | Angelus League                          | Art Fund                  |
| 5/23/09     | In memory of Burdette Doxtader  | Sparrow Escorts                         | Education and Scholarship |
| 6/25/09     | In memory of Kay Stine  | Division IV                             | Education and Scholarship |
| 7/2/09      | In memory of Jeannette Willingham   | Sparrow Service Auxiliary               | Art Fund                  |
| 7/2/09      | In memory of Elizabeth DeRose   | Sparrow Service Auxiliary               | Education and Scholarship |
| 7/2/09      | In memory of Dorothy Stabler  | Sparrow Service Auxiliary               | Education and Scholarship |
| 9/8/09      | In memory of Lois Conrael   | Division IV                             | Education and Scholarship |
| 9/8/09      | In memory of Joyce Charel   | Division IV                             | Education and Scholarship |
| 9/25/09     | Donation to Education/Scholarship Fund  | Surgical Lounge                         | Education and Scholarship |
| 10/21/09    | In memory of Virginia Hanel   | Women's Board of Managers               | Education and Scholarship |
| 10/28/09    | In memory of Lona Sivers  | Sparrow Service Auxiliary               | Education and Scholarship |
| 10/28/09    | In memory of Ruth Eddie   | Sparrow Service Auxiliary               | Art Fund                  |
| 10/30/09    | In memory of Winifred Niklas  | Division IV                             | Education and Scholarship |
| 10/30/09    | In memory of Virginia Shaefer   | Guild                                   | Art Fund                  |
| 11/18/09    | In memory of Sally Carroll  | Surgical Lounge                         | Education and Scholarship |

**Sparrow Health System Volunteer Contributions**  
**January 1, 2009 – December 31, 2009**

| <b>Group</b>                           | <b>Total Hours</b> | <b>Dollars Donated</b> | <b>Items</b>  | <b>Items Donated</b>                  |
|--|--------------------|------------------------|---------------|---------------------------------------|
| Angelus League                         | 1,286              |                        | 1140          | Toys                                  |
|  |                    |                        | 464           | Surgical Pillows                      |
| Cardio-Ambassadors                     | 987.5              |                        | 2072          | Patient Visits                        |
| Childtime                              | 54                 |                        |               |                                       |
| Christopher                            | 237                |                        |               |                                       |
| Division III                           | 294                |                        | 5,005         | Charts Assembled                      |
| Division IV                            | 632                |                        | 5000          | Tray Favors                           |
|  |                    |                        | 73            | Knitted Caps and Booties              |
|  |                    |                        | 194           | Nasal Packs                           |
|  |                    |                        | 8             | Afghans                               |
| Edward W. Sparrow Auxiliary            | 5,286              | \$5,783.84             | 8,722         | Blankets                              |
|  |                    |                        | 495           | Knitted Caps and Booties              |
| Emergency                              | 1,068              |                        |               |                                       |
| Escorts                                | 3,624.5            |                        |               |                                       |
| Escorts/Information Desk- St. Lawrence | 5,367              |                        |               |                                       |
| Eucharistic Ministers                  | 1,245              |                        | 6,377         | Communions delivered                  |
|  |                    |                        | 12,165        | Patients visited                      |
| ETC                                    | 4,320              |                        |               |                                       |
| Guild                                  | 2,880              | \$100,000              |               |                                       |
| Heart Center                           | 1,498              |                        |               |                                       |
| Hello Hospital                         | 903.5              |                        | 923           | Student visits                        |
| Helping Hands                          | 1,106.5            |                        |               |                                       |
| Hospice                                | 8,654              |                        | 4,410         | Patient visits                        |
| Industrial League                      | 844                |                        | 254           | Wakerbags, little hospital gowns, etc |
| Infant Massage                         | 1448               |                        | 258           | Massages given to infants             |
| Information Desk                       | 1,898              |                        |               |                                       |
| LifeTime Nurses                        | 520                |                        |               |                                       |
| Mary Magdalen League                   | 9,468              | \$28,700               |               |                                       |
| McAuley League                         | 2,292              | \$9,000                |               |                                       |
| Medical Library                        | 231                |                        |               |                                       |
| Mercy League                           | 3,003              |                        |               |                                       |
| Neuro Navigators                       | 498                |                        |               |                                       |
| Office Support                         | 1,043              |                        |               |                                       |
| Patient Ambassadors                    | 994.25             |                        | 13,116        | Patient Visits                        |
| Pediatrics                             | 539                |                        |               |                                       |
| Pediatrics Arts and Crafts             | 148                |                        | 640           | Playroom Craft Projects               |
| Popcorn                                | 256                | \$900                  |               |                                       |
| Quilts for Kids/Angel Gowns)           | 243                |                        | 66            | Quilts/Afghans/Angel Gowns            |
| St. Lawrence Campus Service Volunteers | 366                |                        |               |                                       |
| Service Auxiliary                      | 27560              | \$65,000               |               |                                       |
| Sparrows                               | 2,274              |                        | 2864          | Toys Made and Donated                 |
| Specialty Hospital                     | 115                |                        |               |                                       |
| Students (MSU, LCC & others)           | 37,392             |                        |               |                                       |
| Surgical Lounge                        | 8,295              |                        |               |                                       |
| Teen Volunteers                        | 5,864              |                        |               |                                       |
| TLC Critical Care                      | 1,819              |                        |               |                                       |
| TLC Oncology                           | 4,677              |                        |               |                                       |
| Women's Board of Managers              | 4,730              | \$10,000               |               |                                       |
| Women's Board Active Honorary          | 1,236              |                        |               |                                       |
| WHA Grants and Scholarships            |                    |                        |               |                                       |
| <b>Grand Total</b>                     | <b>157,196</b>     | <b>\$219,383.84</b>    | <b>64,246</b> |                                       |

## **DIRECTOR**

Each year, I have the honor to write this piece for the Annual Report and I am always amazed at how much was accomplished by the end of the year. I'm sure that like others, we'll remember 2009 as a year that defined our vision to be recognized as a national leader in healthcare. We took several steps toward that goal and by the end of the year, we learned that we had successfully taken a giant leap toward realizing our vision.

By the end of 2009, our hospital certainly looked like a world-class hotel when the lobby was finished, the surgical lounges opened, and our volunteers now occupy a place on each floor of the new Tower. Our Sparrow Gift Shop carefully planned their new space and we look forward to talking about that in next year's report. Many kudos to our facilities team and the dedicated House Décor volunteers. They have had a busy year and we will enjoy the fruits of their labor for years to come.

2009 was also year of new beginnings. At the annual meeting, the volunteers had their first view of the new service awards, the six John Felsing Sparrow prints. Today his fine artistry is proudly displayed in the Sparrow Volunteer Office next to our beloved Brumm pieces. We were delighted to give the first prints to 66 loyal Sparrow Volunteers. This past year, we started what hopefully will be a new tradition of celebrating Founders' Day in the new main lobby. Our 2009 Founders' Day honoree is Lance R. Lynch – as a dedicated volunteer, he has served the Sparrow Health System Board of Directors since 1998 and as chair from 2003-2008.

The year also brought many other reasons for the Sparrow Family to celebrate. We learned that our Infant Massage group had been selected by the American Hospital Association to receive their prestigious Hospital Awards of Volunteer Excellence (HAVE) Award. The award is proudly displayed in our main lobby with a group photo of our Infant Massage Volunteers. On December 14<sup>th</sup>, we were called to the Auditorium to hear the outcome of our Magnet application and site visit. That morning we learned that the five-year efforts of all of our nurses, supporting departments and our WBM members had finally paid off. We were awarded Magnet Status! Special thanks to WBM members Jan Mace, Candy Parker, and Karol Lynch who have all served on the Magnet Committee over the years.

As we look to another year, I must thank the dedicated staff in the Volunteer Office-Tracy Feazel, Sue Herner and Lori Glencer, for their support, hard work, dedication and great attitudes. They have had an amazing year and I am so proud of each of them. I would also like to thank the Women's Board of Managers for their vision and leadership. Sparrow is so blessed to have such a priceless resource of talent and energy invested by these wonderful women! Women's Board President Jean Aben certainly deserves many, many thanks. As president, she represented Sparrow's volunteers on the hospital's board during the organization's most difficult financial year of 2008 and she was instrumental in moving the organization forward throughout 2009. Finally, the accomplishments of the year would not be possible without the support and encouragement of our President Dennis Swan and our Vice President Ira Ginsburg.

Melissa Sherry, CAVS  
Director of Volunteer Services

### **PROGRAM COORDINATOR**

The Volunteer Department was very busy in 2009. We said goodbye to our dear friend and colleague Jo Cantine as she retired after 33 years of service to St. Lawrence and Sparrow. In the fall, we happily welcomed Jennifer Marshall, a Davenport Student, to the Volunteer Office. She has done a wonderful job helping me support the groups at St. Lawrence.

Throughout the year, we worked on many projects including holding our first networking meetings. Group presidents from patient care groups; gift shops and sewing groups were able to meet to discuss topics such as recruitment, retention, and workspace issues.

The department also administered a survey to departments utilizing volunteers to evaluate whether the projects volunteers worked on were meeting the departments needs. We found that many of the departments were happy with what they were receiving. Also as a result of the survey, the sewing groups have taken on two new projects: crib pouches and gait belts.

In 2009, we welcomed Tina Houghton as our new liaison with MSU Service Learning Department. We have been working with Tina to evaluate the systems and processes and have been making changes to improve the overall structure of the college program. Also this past year, we added Orthopedics 6W as a new unit for students. Our college students gave 37,392 hours of service to Sparrow in 2009.

Tracy Feazel, Program Coordinator

### **ANGELUS LEAGUE**

Angelus League completed another successful year. We stuffed 1140 animals for various areas of the hospital. For women who had breast surgery we sewed 464 pillows. We also picked up another project. Sewing gait belts for those in need of assistance in walking. Six of those were made.

Many have contributed over 1286 hours to the Sparrow Health System

Martha Prins, President

### **CARDIO – AMBASSADORS**

The Sparrow Cardio-Ambassador volunteer group began the year 2009 with 10 members.

The Ambassadors remain faithful to the job set before them and continue week in and week out to make each individual patient and their families as comfortable as they can and to answer all questions to the best of their abilities.

Active Ambassador members have donated 987.5 hours for the year 2009. These hours are spent visiting patients and their families when requested, record-keeping and attending monthly meetings.

The Cardio-Ambassadors visited 2,072 patients during the year. Approximately 55% were male and 45% female. The percentage of male patients was down 9% and female patients increased 9% for 2009.

Robert L. Leiby, President

### **CHRISTOPHER LEAGUE**

Christopher League continues to work in the Emergency Department at St. Lawrence to assist with the families of patients, transporting patients to X-ray, and restocking shelves and linen carts.

The ER staff is very helpful and we enjoy working with them. We have three members at this time.

Hazel Stephenson, President

### ***DIVISION III***

Division III meets on the third Tuesday of each month, except for July and August, from 9am until noon. Meetings are held in the Volunteer Department located in the Outpatient Building of the St. Lawrence Campus.

In 2009, the group provided 294 hours of volunteer service and assembled 5,005 charts for use in various departments of the hospital. As of December 31, 2009 there are 12 active members.

Ellen Gunther, President

### ***DIVISION IV***

Division IV has over 30 members. Our task is to make tray favors and nasal packs. We meet the last Tuesday of every month except July, August and December. We make 500 tray favors for every holiday and or special occasion. Those tray favors are distributed to patients in the hospital, hospice and acute care.

We make nasal packs for doctors that prefer our product to those they can buy.

In 2009 we volunteered 632 hours. We made 5,000 tray favors and 194 nasal packs. Some of our members also knit baby hat/bootie sets and Afghans. We made 73 baby hat/bootie sets and 8 Afghans.

In 2009 we were pleased to welcome two new members, and we are saddened with the death of one of our long time members.

Our members are a dedicated group of ladies, who enjoy what they do. We welcome anyone who would like to join us.

Diane M. Talsma, President

### ***EDWARD W. SPARROW AUXILIARY***

The E. W. Sparrow Auxiliary cuts and hems flannel blankets for use in the newborn nurseries. We have 55 active members who commit a minimum of 20 hours at meetings and 15 hours of work outside of meetings. In 2009 our group worked 5,286 hours and produced 8,722 blankets.

We meet on the St. Lawrence campus, on the second and fourth Wednesdays of each month from September through April, for 4 hours. Each member is required to work on and return 100 blankets each year in addition to the blankets we produce during meeting hours. In 2009 our members contributed 495 hats.

We receive income from baby photos and as of December 31, 2009 we had \$5,783.84 in our treasury. In April 2009 we contributed \$6,000 to the Mother Baby Center.

Sarah Hawley, President

### ***EMERGENCY SERVICES***

We have approximately 30 active community volunteers and we utilize anywhere from 80-100 MSU student volunteers per semester. The year 2009 was a very busy year for the Emergency Department. I cannot emphasize just how important our volunteers are to the Emergency Department – they bring with them a wealth of knowledge and experience that improves the patients' experience. We are truly fortunate to have them.

Finally, I would really like to thank everyone at the Volunteer Office for their patience and support in my second year working with the volunteers. This year was hectic again, but fun. I have met many wonderful people, and I look forward to working with all of you again this year.

Rob Theriault, Clinical Registered Nurse

## **ESCORTS**

The Sparrow Escort Service is proud to have completed our 48<sup>th</sup> year of volunteering, having served Sparrow Hospital since 1962. Under the direction of the transportation department we escorts transport discharged patients to their transportation, visitors to patient rooms and incoming clients to destinations such as admitting, laboratory or X-ray.

During 2009 our escorts volunteered a total of 3624.5 hours. A point to note is that these hours do not include the volunteer hours of our MSU, nor our high school student volunteers. We currently have 46 active members and 6 inactive members. We welcomed 14 new members and 11 members have resigned. We also would like to recognize those members that have volunteered more than 100 hours as well as those that will receive a service award this year. On a little sadder note Burdette Doxtader, one of our former escorts, passed away this year.

At our December 2009 annual meeting two new officers were voted into office, Jack Cook as President-Elect and Jane Pryce as our new Secretary. The balance in our treasury as of 9/22/2009 was \$605.43. We were able to effectively adapt to the changes Sparrow implemented this last year as the new lobby opened and we transported to the new patient discharge door. We look forward to a safe, healthy and productive 2010 as we continue to fulfill our escort commitment to Sparrow.

I want to thank all of the escort volunteers for your commitment hard work and dedication over the last year, know that Sparrow notes and appreciates it.

Martin Valentine, President

## **ESCORT/INFORMATION DESK – ST. LAWRENCE CAMPUS**

My many thanks to our 41 active members for their service and contribution of 5,367 hours in 2009. Also thanks to Sparrow/St. Lawrence for the opportunity to serve the hospital and our community.

We finished and approved new Bylaws, new president description, new roster booklet, and an up to date information packet. Our league meetings are in January, April and September. We also have a Christmas party in December. This Christmas party was extra special as we celebrated the 100<sup>th</sup> birthday of Don Pickard, a regular escort.

We continue to have members recognized for their service. We also continue to accept new members to balance those that retire. For the summer months we enjoyed having Leah Shooltz as an escort. She is a Dewitt High School student.

Howard A. Hedlund, President

## **ETC GROUP**

The ETC (Etcetera) Group fills specific needs for Sparrow. This group of 100+ volunteers works throughout the health system on individual projects. Our volunteers serve in the Diabetes Education Center, CATS (Cerebral Aneurysm/Tumor Survivors), Outpatient Surgery, Physical Therapy, Look Good...Feel Better- an American Cancer Society program, Sparrow Breast Cancer Center, Radiology, Forensic Pathology, Pet Therapy, Rehabilitation, Behavioral Health, Bereavement, knitting and crocheting baby hats and booties, and making lap quilts and angel gowns. These volunteers work very hard and provide great services to Sparrow.

Lori Glencer, Coordinator

### **EUCARISTIC MINISTERS**

We gained eight new ministers this past year. We have only one opening left to fill to complete the calendar. We will be having seven people receive service awards this spring.

The ministers overall enjoy the time they spend with the patients and their families to bring hope to them in their time of need.

For January 2009 through December 2009 the ministers talked with 12,165 patients and delivered 6,377 communions to the Catholic Community at Sparrow.

Jill Vatter, President

### **SPARROW GUILD**

The Sparrow Hospital Guild celebrated its 86<sup>th</sup> year of service to Sparrow Health System with our annual Charity Ball on December 5, 2009 at the Country Club of Lansing. Cathy Kerwin chaired this event assisted by Marge Joslin, Decoration's Chair. The Club was beautifully decorated for the holiday season. With the profits derived from the last two Balls and the proceeds from our award winning cookbook, The Art of Cooking, published in 2007, we were able to present the Sparrow Foundation with our check for \$100,000, our second installment toward the remodeling of the waiting rooms, changing rooms and restrooms in the Radiation/Oncology unit.

Proceeds from the 2010 Charity Ball to be held on November 20, 2010 at the Country Club of Lansing will be dedicated to our continued support of the Cancer Center Radiation/Oncology renovations.

In September 2009, members attended the dedication of the Sparrow Tower's fifth floor outdoor Oncology patio. Sparrow Guild provided the furniture and accessories through a \$50,000 donation the previous year.

This year Guild admitted six new women into Active Membership: Sharon Burrell, Suzanne Majors, Dianne Mohnke, Genese Piggott, Dottie Spousta and Teri Thornberg. These women completed their volunteer orientation at the hospital plus a new member overview of the Guild given by Sue Patterson, Membership Chair. Two members, Barbara Clark and Mary West, were recognized as Honorary Members in September for their 25 years of service to Guild.

The Guild held seven meetings throughout 2009. Gracious hosts for our meetings included Cathy Kerwin, Debby Harrison, Bev Suhrheinrich, Mary Jo Bullock, Jan Hines, Gigi Cawood and Sparrow Hospital. An October social gathering was hosted by Lori and Pat Fuller.

We would like to thank the Sparrow Foundation and the Volunteer Office and all of their staff members for their continued support of the Sparrow Hospital Guild.

Maggie Frankland, President 2009-2010

### **HEART CENTER**

The Heart and Vascular Center (HAVC) volunteers provide a welcoming atmosphere in the HAVC waiting room for the family members of the patients. We serve coffee and snacks, keep family members informed, and escort family members to recovery areas.

Since our move into the new HAVC center in August of 2008, some major transformations have occurred in the HAVC. The Interventional Radiology department is now a part of the heart center and provides an excellent service to patients. Sparrow has received approval for the installation of equipment in labs three and six. A neuro-interventionalist is now on staff. T.C.I. physicians are also now a part of Sparrow. All of these changes have enabled the HAVC to better serve the region's health care needs and maintain a level of excellence. We, as the volunteers of the HAVC, are an integral part of this department, and we all look forward to another year of volunteering in 2010.



For 2009, our group contributed 1,498.5 hours. Our group has 15 active members and two who volunteered in other groups.

Duane Garver, President

### **HELLO HOSPITAL**

Hello Hospital is an interactive, hands-on program for first grade students. It is the intent of the program to give children awareness of hospital procedures and service workers. During the one and a half hour field trip to the St. Lawrence campus, students watch a video about hospital workers. They go to four small rooms to explore all the tools and equipment used in surgery, a laboratory, a patient room, and an x-ray/casting room. The students receive a coloring book and a participation certificate.

Hello Hospital was visited by 44 classes in the 2008-09 school year with 923 students and 216 adult chaperones. The program operates during the school year on alternate Tuesday and Thursday mornings from 9:00 to 11:30 A.M. There are 21 active volunteers and 5 MSU students who contributed 903.5 volunteer hours. We have 45 sessions scheduled for the 2009-10 year.

We are appreciative of all of our dedicated workers, the assistance from Service Excellence in scheduling our classes and obtaining items for our program, and to the volunteer office for ordering hospital supplies for our hands-on activities and for weekly trouble-shooting support.

Marlene Cosgrove  
President

### **HELPING HANDS**

It is a real privilege to be a volunteer in one of the happiest places in the hospital – the Mother-Baby Center. It is a busy place with over 4,000 babies born each year at Sparrow Hospital. Helping Hands volunteers are the extra pair of hands that help the nurses and staff to meet the needs of the mothers, families and babies.

We do a variety of jobs, including making ice packs, assembling new patient information folders, filling discharge bags, restocking supplies, setting up rooms and transporting mothers and babies at discharge time. In the nursery, we help with laundry and stocking cupboards. We may also give the newborn babies their first baths or help with feeding and comforting the newborns. The staff appreciates our efforts and they make our job very rewarding.

In 2009, twenty-eight volunteers donated 1106.5 hours to Sparrow Hospital. We welcomed six new volunteers this year. They have learned their new duties by job shadowing with experienced volunteers for about 16 hours. I am proud of all our volunteers and I appreciate their support and cooperation.

Suzanne Kollmeyer  
President

### **HOSPICE**

Sparrow Hospice Services is a multi-site hospice program structured to serve the communities covered by Sparrow Health System. The three home hospice programs are based in Lansing, St. Johns and Carson City. Hospice House of Mid-Michigan, at the St. Lawrence campus, is a 21-bed inpatient facility.

Volunteers play a key role on the hospice teams, providing our patients with a range of skills and talents. They provide respite for caregivers, companionship for patients and assist with the practical needs of the patient and their families. Volunteers offer pet therapy, light massage and hair styling services. Some offer their musical talents by playing the harp. Others prepare meals in the kitchen for the patients and their families. Volunteers

do direct patient care, read to them or simply sit with them and provide a loving touch. Clerical jobs keep a core group of volunteers busy in the office here and in the bereavement department. We have a team of Tuesday Story Writers, volunteers who, by interviewing patients and their families, create life histories to honor them and leave a legacy for their families. Our Vigil Companions sit at the bedside during a patient's last hours of life providing care and presence for the patient and their family so no one dies alone. Our Pet Therapy volunteer group expanded – their visits are much appreciated by our patients.

In 2009 over 160 volunteers including 15 dedicated MSU students contributed 8,654 hours that included over 4,410 patient visits. We partied to a belated senior prom, celebrated a 58<sup>th</sup> wedding anniversary and honored patients who served in the armed forces.

Karen Ketola, Volunteer Coordinator, Hospice House  
Kelly Voisinet, Volunteer Coordinator, Home Hospice

### **INDUSTRIAL LEAGUE**

In 2009, we added three new members: Irene McGlinchey, Rhonda Marvin, and Gail Reed. We are thrilled to have these ladies join our small group of sewers.

Our projects this year included: walker bags, little hospital gowns for dolls, t-binders, lap quilts, single size quilts, privacy bags, and fidget blankets.

Our membership is now at nine members, and our hours of service for 2009 was 844 hours.

Joyce Schaub, President

### **INFANT MASSAGE**

The RNICU Infant Massage program is very proud to announce that it is the recipient of the American Hospital Association's HAVE Award. This prestigious honor is awarded to volunteer programs that exceed expectations as a result of innovation, creativity and leadership. The founder and past president of the group, Ms. Cheryl Amboy, accepted the award on behalf of Sparrow Hospital and the volunteer group on April 27, 2009.

We currently have 27 active volunteers working in the program. This is the 13<sup>th</sup> year of operation. Volunteers work 2-4 hour shifts once a week. Massages are done under nurse supervision. Members contributed 1,448 volunteer hours to the program this year. In the fourth quarter from October to December, 79 babies were massaged and 258 massages were given.

On December 5, 2009, seven new volunteers attended a training session. Participants learned how massage benefits the babies, how to perform massages, how to work cooperatively with the nurses, and extra duties on the floor, including folding baby clothes and making arm boards for infant IVs.

Doing infant massages brings great satisfaction, for both the babies and the volunteers.

Kathy Debnar and Jolene Neilson, Co-Presidents

### **INFORMATION SERVICES - SPARROW**

Information Service volunteers assist Sparrow associates at the front desk from the 5<sup>th</sup> floor Tower desk. They answer and transfer calls to patient rooms; sort and deliver patient mail; log and deliver flowers and balloons to patients. The volunteers also may run small errands for patients as well as staff members. The volunteers work two four-hour shifts, 8:30 to 12:30 & 12:30 to 4:30. Doris Walker was elected President of the group in July of 2004. The group has a great list of officers that continue to organize and improve the group.

The total of Volunteer hours for the 2009-year was 1,898.

Doris Walker, President

### **LIFETIME**

Volunteers are registered nurses from the Lifetime Program who do blood pressure checks on a regular basis at various sites around our community. They are at the Lansing and Meridian malls every Wednesday from 8 to 9:30 am. They are also at the Meridian Senior Center on Kinawa Drive the second Thursday of the month and at Mason Urgent Care monthly. This group of 11 dedicated nurses cheerfully provided free service of over 520 hours to their community's.

Carol Sturdevant, President

### **MARY MAGDALEN LEAGUE**

Mary Magdalen League operates the St. Lawrence Gift Shop and is staffed by 75 volunteers. Of these, one is the Shop Manager and 20 are buyers. Our members worked at total of 9,468 hours in 2009.

We meet four times a year for our Executive Board meeting, followed by lunch and a general meeting of all members. We also have a Christmas luncheon where money is collected for a donation to the Greater Lansing Food Bank. At the 2009 Christmas luncheon \$900.00 was collected. In May we hold our Annual Meeting and luncheon at which new officers are installed and service awards are presented. These special luncheons are arranged by special committees who choose the site and menu, make the decorations and acquire the door prizes.

In addition to the Gift Shop profits, we have several fund raising events. These include a Fine Jewelry Sale, Uniform Sale, and a \$5.00 Jewelry and Accessory Sale. Each is held twice a year at both St. Lawrence and Sparrow campuses. These were very successful this year with the \$5 Sale reaching a record profit.

All income from the Shop and fundraisers was used to support Hospice House and The St. Lawrence Campus Pulmonary Rehab Departments. Our previous commitment to Hospice House has now been completed over three years for \$75,000 with a final payment of \$6700.00 in 2009. We committed \$22,000 to Pulmonary Rehab, which is now paid for a 2009 total of \$28,700.

Barbara Alspaugh, President

### **McAULEY LEAGUE**

The McAuley League operates the Thrifty Sparrow Resale Shop on the St. Lawrence campus as a fundraiser for Sparrow Health System. Our hours of operation are Mondays from 8 a.m. to 12 p.m., Fridays from 2 p.m. to 5 p.m. and the first and third Wednesday of each month from 8 a.m. to 2 p.m. Our shop sells a wide variety of home furnishings, fine quality clothing, designer handbags and shoes, household items, antiques and collectibles. Donations of all saleable items in good condition are always needed and are accepted during our business hours. Tax receipts are available upon request.

The McAuley League continues to devote all of its funds to the support of Hospice House on the St. Lawrence campus. In 2009 we contributed \$9,000 toward our sponsorship of the Cottonwood Room. We will be fulfilling the remainder of our \$25,000 sponsorship pledge in 2010.

In 2009 we added Friday hours to our shop schedule. The new hours have proven very popular with our customers.

One of our active volunteers, Peg Wilfong, has been devoting her time and considerable artistic talent to selling a variety of her beautiful hand made items at craft shows. She contributes 100% of her proceeds to the McAuley League. Peg's sales have contributed over \$1,500 to McAuley to directly benefit Hospice House.

We have been very fortunate to have two new volunteers join our group in 2009. Our current membership stands at 14 active members, five sustaining members and one associate. Our volunteers worked a total of 2,292 hours in 2009.

Officers for 2009-2010 are: President, James Tellner; Treasurer, Anna Feldpausch; Recording Secretary, Margaret Debo; Corresponding Secretary, Dorothy Schneider. Donna Skinner continues to serve as our Volunteer Mentor.

James Tellner, President

### **MEDICAL LIBRARY**

The activity for the Health Sciences Library continues to be quite slow compared to previous years. As a result only two volunteers are required.

The Library Volunteers are still responsible for distribution of gift magazines. They are also responsible for maintaining the "Sparrow Book Bank" which consists of donated paperback and hard cover books that can be borrowed by anyone at no charge. The volunteers are also responsible for the re-shelving of books and journals and shelving of new titles. We also periodically shift the collections to accommodate new titles.

There are also special projects from time to time that are assigned by the Library Manager.

The Library Volunteers donated 231 hours of their time during 2009.

Fred Cogswell - President

### **MERCY LEAGUE**

The Mercy League staffs the Outpatient Surgical Lounge at the St. Lawrence campus. We staff the lounge from 6 a.m. to 4:30 p.m. Monday through Friday. We have 35 active members working 3 shifts; 6 a.m. to 9 a.m., 9 a.m. to 1 p.m., and 1 p.m. to 4:30 p.m.

This past year we volunteered 3,003 total hours in the lounge. Four new volunteers have joined us this year. We welcome Fred Hamilton, Oliver Harminil, Patrick Lickfeldt and Carol Parr to our team. We had two members resign in the past year. We are pleased that six of our members are eligible for service awards for the years of service ranging from 5 to 15 years.

We are thankful for the doctors, nurses, and staff of the Outpatient Surgery, the Women's Board of Managers, and the Volunteer Services Department for showing support and appreciation for our volunteer efforts.

Bella Pixley, President

### **OFFICE SUPPORT**

The Office Support Group provides service to many departments within Sparrow including the Volunteer Services Department. The projects completed by this reliable group include Cancer Center mailings and collating, Heart Center Binders, and Nursing Administration Mailings.

Special thanks goes to Fred Cogswell who has assisted in the office working with our database.

Lori Glencer, Coordinator

### **PATIENT AMBASSADORS**

The Patient Ambassadors group started in 1992 with five members. Currently there are 16 volunteers who each work one to eight days per month on a regular basis. We visit patients to see if they have questions or concerns that we can help them with. We share information about the hospital with them so that they can feel more at ease with their stay, knowing we care about them. Our visits provide the opportunity for the patients to pass on kudos to associates that they feel have done an outstanding job. One of the fun parts of the job is delivering birthday cards. Most patients appreciate this program and we hear many say, "Thank you for coming to see me."

Patient Ambassadors on are the floors at Sparrow Hospital, Monday through Friday, visiting patients in all wings, except maternity and 7 South. The new Sparrow Tower was added to our visits in 2008.

In 2009, we contributed 994.25 hours and made 13,116 visits to patients. The reduction in hours/visits from 2008 was due to several shifts not being covered due to illness or injury of several Patient Ambassadors. Occasionally we were unable to schedule a substitute to cover the shift.

In 2009, we went through a slight transition in the items we cover during rounding. A meeting was held at the end of January 2009 with Melissa Sherry, Director of Volunteer Services, and associates from various departments to see how the Patient Ambassadors could be used to help introduce or refer patients to various services provided by Sparrow. As a result of these meetings a card was developed that allows us to share information on services offered at Sparrow with patients and their families.

Our group works very closely with Marti Samsel, Judy Polaskey and Susan Wisser from the Service Excellence office. I couldn't do this job without them.

The Patient Ambassadors meet twice a year for discussions and to keep informed on what's happening within the Sparrow Health System. We seldom see each other, so these meetings are special so we can match names to faces.

There is a lot of satisfaction in what we do.

Simon Reiffer, President

#### **PEDIATRICS**

We have 48 Pediatric volunteers, consisting of adults, teens, and college students. They are absolutely wonderful and we just couldn't function without them. They provide services in three key areas:

Evening event volunteers bring a variety of entertainment, such as, craft projects, playing their guitars and singing songs, skits, and pet therapy dogs to our unit. On Saturday and Wednesday our one-on-one volunteers play with children in their rooms or take them for wagon rides. Parents are able to take a break to eat, shower, or go for a walk when someone is with their child.

Playroom Volunteers directly assist the Child Life Specialist and help with planned activities and playing games. Our Child Life staff appreciates all of the activities that come from the craft ladies in Peds Arts & Crafts.

We're looking forward to another good year.

Kelly Hebert, Child Life Specialist

#### **PEDS ARTS & CRAFTS**

The Pediatric Arts and Crafts was founded in 1949. We currently have three members - Carol Dunn, Olga Pascalenos and Sue Bechtel. We meet two to three times a month to make craft projects for the children in the pediatric playroom to finish. Our most popular item is the plaster molds that the children paint in animal, flower, sports, and seasonal shapes.

Some of the other items that we prepare for the children to finish are picture frames, doorknob hangers, pencil holders, and decorative magnets. We also create seasonal projects for the children to finish. These items are made with art foam, paper, recycled goods, yarn and wood. We also make 3-4 inch cloth balls for the babies and toddlers to play with. The children enjoy making them to keep or give away.

The children and the Pediatric staff really appreciate these items.

Carol Dunn, President

### **NEURO NAVIGATORS**

The Neuro Navigators group is in its second year of providing service and support to families and visitors of patients in the Neuro ICU and Neuro Step-down units.

We currently have eight active members. In 2009, the group provided 489 hours of volunteer services to Sparrow Hospital

Bianka A. Daly, President

### **SERVICE AUXILIARY**

The Service Auxiliary of Sparrow Hospital was founded in May of 1956. Currently we have 269 active members and 9 teen volunteers. The Gift Shop raises money to benefit the hospital and its patients, guests and staff. The Gift Shop is open seven days each week while the gift cart visits patients Monday through Saturday.

The Service Auxiliary is consists of six different day groups. The volunteers in each of the day groups are committed to working a total of 52 hours per years in the shop or on the cart and attending six hours of meetings during the year. The Service Auxiliary Executive Board is composed of officers who oversee the management of the Gift Shop. Volunteers worked a total of nearly 27,560 hours this year.

There are 33 very dedicated buyers who spend many hours each week making sure that merchandise in their department is available and displayed appealingly. A shop manager and assistant manager coordinate the activities in the shop.

Everyone who works in the Sparrow Gift Shop is a volunteer.

As a result of our sales in the Gift Shop this year, we are able to issue a check to the Sparrow Foundation for \$65,000.

On July 1 of this year, a new computerized cash register system was implemented. It makes inventory and all other financial reporting more simple and easy to access.

A newly designed Gift Shop is planned and will soon be under construction. It will be larger and very beautiful. A new entrance will open into the long spacious lobby.

A big thank you goes out to all of the Gift Shop Volunteers for the time and effort that they spend to make our shop the success that it is.

Betty Francis, President

### **SPARROWS**

The Sparrows have expanded our scope this year. Basically we contributed 2,274 hours producing 2864 stuffed toys for various units of the hospital besides pediatrics. Pediatrics has asked us to make stuffed dolls in various bright colors with a mini hospital gown, to be used for teaching purposes. We contributed 130 dolls.

We were also asked to make an accessory to hand on the end of the crib to hold diapers, bulb syringe and other supplies outside the crib. These items were previously kept in the crib. Jennifer Edmonds and her mother, Marlene Eager have completed 25 of these.

We are always open to new members. Sewing ability is not a requirement. We meet the 1<sup>st</sup> Monday and the 3<sup>rd</sup> Wednesday of each month from 9-12. A substitute is not needed which is a real plus.

Eleanor Korroch, President

### **SURGICAL LOUNGE - SPARROW**

A total of 8,295 volunteer hours have been completed this past year. We have moved back in the Neumann Lounge since it was renovated. What a change we have now!

Many volunteers and patients' family members have commented on the significant improvements. It is a much more calm and relaxing atmosphere. The seating capacity is for 100 people and the space is complete with a water feature. We still have the Out-Patient Lounge, which is in the lower level of the tower. The Outpatient Lounge is generally for pre and post op patients' families to wait in the surgical lounge while the patient is in surgery.

We also gained a patient representative to help with the families and the volunteers. Her name is Marsha Moore. This has been a great improvement to the care that the patient's and their families receive at Sparrow.

On a sad note, Sally Carroll died this past year. 2010 would have been her 24<sup>th</sup> year as a volunteer in the Surgical Lounge. One volunteer will get her 25<sup>th</sup> year award this year. Diane Griffiths has worked all her hours in the Surgical Lounge.

I still enjoy hearing the words "already?" from the patient's family members!

Paul Babbitt, President

### **TEEN VOLUNTEERS**

The Teen Volunteer program is one of the many service opportunities offered at Sparrow Hospital. We offer opportunities to teens in the 9<sup>th</sup> through 12<sup>th</sup> grade, ages 14 to 18. Each Teen Volunteer commits to at least 2 hours of service each week in one of 14 different units in the hospital. Although the duties vary by unit, they all have a common goal of providing the best possible care for the patients, families and visitors at Sparrow Hospital. In 2009, the Teens gave a total of 5864 hours of service to the hospital. Although this number is down from 2008, it should be noted that the Teens were placed on furlough for 8 – 12 weeks due to the H1N1 issue.

In the spring, the Teens had their annual picnic/awards program at Patriarch Park. During the picnic portion, we also had a Silent Auction. The Teens were able to bid on a large variety of items using their "Teen Bucks" – they earned one "Teen Buck" for each hour they had volunteering in the past year. Several of the Teens worked very hard to accumulate a large number of donated items for the auction. Our department also provided a door prize. Following the picnic and auction, we had our Awards Program. Certificates for less than 50 hours were awarded to 19 Teens; 50 hour pins to 42; 125 hour pins to 14; 200 hour pins to 6 and 300 hour pins to 2.

During the summer, we held a repeat of the Summer Program began in 2008 for those Teens who wanted to volunteer for just the summer months. 43 Teens worked in several areas of the hospital providing greatly needed assistance to several units not normally served by the Teens.

The Teen Program is only one small piece of the total Volunteer group but it would not be successful without the help of the departments and associates that assist the Teens in the performance of their duties. Special thanks also go to our Director, Melissa Sherry; Administrative Assistant, Lori Glencer and Program Coordinator, Tracy Feazel whose assistance and direction has been invaluable.

Susan Herner, Youth Volunteer Advisor

### **TLC CRITICAL CARE**

The TLC Critical Care group completed our 27<sup>th</sup> year of service to family members in the Critical Care Lounge. Our volunteers contribute their time by welcoming visitors to the lounge, supplying complimentary coffee to guests, and serving as liaisons between families and Associates.

Membership to the TLC Critical Care group is open to all persons who are interested in giving caring service to staff, visitors and significant other persons in the Critical Care Units. Members are expected to attend two general membership meetings during the year (in May and October) and volunteer a minimum of 50 hours per year.

During this past year TLC Critical Care lost one of our beloved members, Lorie Nantell, when she passed away unexpectedly on October 26<sup>th</sup>. Lorie began working with our group in 2001 and served as our treasurer from 2003 until May 2009. Her untimely death came as a shock to us all. Lorie is dearly missed.

On a lighter note, in November 2009 our own Irma Jacoby was honored by being chosen as Volunteer of the Month by the Women's Board of Managers and the Sparrow Volunteer Services Department. Irma is a vital member of our group and is a very deserving honoree.

The TLC Critical Care group has 18 active members, with three of our volunteers receiving Service Awards this year. Collectively, the TLC Critical Care group provided 1,819 hours of service in 2009.

A special thank you goes out to Alice Cook (Vice President in Charge of Recruitment & Scheduling) for her continued support and tireless commitment. Thank you also to Melissa Sherry for her guidance, advice and leadership. Your efforts are appreciated more than words can express.

Sharon Burrell, President

### **TLC ONCOLOGY**

We currently have 20 volunteers in our group, a loss of 2 from this time last year. We had a regular volunteer leave in early spring, which was replaced by one of our substitutes. We're also sorry to report the passing of Allen Tucker in late spring. Allen teamed up with his wife, Ann, who continues to volunteer. We also have another volunteer who wants to retire. We are in the market for her replacement.

As I write this report, construction has started on the remodeling of the oncology waiting room, which includes the volunteer stand. The work is to be completed in March of 2010. We are looking forward to our new facilities, which will make for better conditions for the patients.

The oncology volunteers would once again say "thank you" to the oncology staff for making this a great place to work and for hosting two volunteer luncheons.

Douglas MacArthur, President



**EDWARD W. SPARROW NURSES ALUMNAE**

Twenty-five Lansing Community College nursing students have received scholarships from the Nurses Alumnae Endowed Scholarship since the fund was created in 1993. Two scholarships are now given each year.

Eleanor Smith, Class of 1943, and Gloria Bouterse, Class of 1947, serve on the Archives Committee of Sparrow. Their focus is to collect and organize nursing memorabilia to be hung on the Wall of History in Sparrow Hospital. Framed pictures of the 1901-1962 classes of School of Nursing graduates are now hung on the Hall of History.

The Nursing Alumnae is expected to have about 50 nurses in attendance at the nursing luncheon, being held on May 15, 2010, at the University Club. There were 17 nurses at the annual Christmas party, which was held Saturday, December 8, 2009, at Independence Village in Grand Ledge.

Gloria N. Bouterse, R.N., Ph.D.  
Class of 1947